Office of Refugee Resettlement
Services for Survivors of Torture Program

RADS SOT Module Training for Recipients
September 12, 2023
Attendee Controls

All functions are located at the bottom of your screen

- All participants are in mute mode
- Use the chat box to send questions or comments to the presenters
- To pose your question aloud, please raise your hand. The moderator will call on you and unmute your line.
- Please be sure to mute your line when done
Agenda

• Rationale for update/training
• RADS Login Procedures
• RADS SOT Module Demonstration
• Program Data Point Reporting Tips
• Discussion and Q&A
Rationale

• Improve system performance
• Modernize the SOT Module
• Incorporate changes made to the Program Data Points
RADS Login Procedures
RADS Points of Contact

For all NEW RADS Account requests, please contact Sabrina Torres at Sabrina.Torres@acf.hhs.gov.

For all technical issues and/or questions, please contact the RADS System Administrators at RADSAdmin@gdit.com

Examples of technical issues/questions:
- Locked account
- Disabled account
  - All RADS accounts are disabled after 60 days of inactivity
- RADS application system issues
- Google Authenticator issues
Logging into RADS

RADS will complete all user account migration on 9/21.

Please login only after you receive the RADS automated reset/account set-up e-mail.

If you haven’t received an email by 9/22, please reach out to RADSAadmin@gdit.com.
2-Factor Authentication

**Option 1**
Select “Register TOTP”

Google Authenticator
- *Preferred method*

**Option 2**
Select “Continue using Email”

Email PIN
Google Authenticator Overview

Download App

Create RADS Account on app

Scan QR Code (receive 2 codes)

Via Email: Activation Code

Phone App: Google Token

Google Authenticator

FREE in both Google and Apple app stores
Authenticator Access via App

A smartphone is needed for access to Google Authenticator.

Non-smart phone users must use the e-mail PIN option.
Navigating Google Authenticator

1. Get started.
2. Scan a QR code.
Step 1: REGISTER TOTP

Select ‘Register TOTP’ on your computer to continue.
Step 2: Scan QR Code

2 Codes/ 2 Locations

• 1: You will receive an activation code via email
• 2: Scan QR code on screen
• 3: Google Token will appear in the Google Authenticator app
Registration Confirmation

Google Authenticator - Registration Success

You have successfully registered your Google Authenticator Token for 2nd Factor Authentication.

Moving forward, please use your Google Token for 2nd Factor Authentication. You will no longer receive a PIN through email.

Please click on the button below to continue with your login.

Continue

Successful Registration!
Help Resources

Registration & Login
Contains information on login procedures and account password resets.

Click Here

Training Resources
Contains a variety of training materials organized by module.

Click Here

Contact Us: Email System Administrator
RADS SOT Module Demonstration
Reminders:

• When using “other” for DP3- Type of Torture Suffered and DP4- Reason for Torture, please make sure the response is clear, specific, and does not fall under any of the existing categories. For DP3, the act must constitute torture.

• If a client is unsure of their age at intake, please provide an estimated age for DP9- Age at Intake.

• If a client is unsure of the number of years of education prior to their arrival to the United States, please provide an estimate for DP10- Education Prior to Arrival.
Program Data Point Reporting Tips: Slide 2

Reminders:

• Double-check for countries, ethnicities, and languages with similar names, those known by more than one name, or alternate spellings.

Examples:

• Similar names
  ▪ Ethnicity: Mandaean, Mande, and Mende
  ▪ Language: Amharic vs. Aramaic

• Alternate spelling
  ▪ Ethnicity: Benin and Bini

• Multiple names for one item
  ▪ Country: Burma aka Myanmar
  ▪ Language: Dari aka Farsi aka Persian
### Data Point (DP) 1: New primary + continuing primary + new secondary + continuing secondary = Total Clients

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<tr>
<td>DP7: Gender</td>
<td>DP2: Age when First Subjected to Torture</td>
<td>DP6: Client Goal(s) at Intake</td>
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<td>DP8: Immigration Category/Status at Intake</td>
<td>DP3: Type of Torture Suffered*</td>
<td>DP17: Clients Served by Service Category</td>
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<td>DP9: Age at Intake</td>
<td>DP4: Reason for Torture*</td>
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<td>DP12: Length of Time in the U.S. at Intake</td>
<td>DP5: Country Where Torture Occurred*</td>
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<td>DP13: Country of Origin</td>
<td>DP10: Education Prior to Arrival</td>
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<td>DP14: Ethnicity</td>
<td>DP11: Employment in the U.S. at Intake</td>
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<td>DP15: Religion</td>
<td>DP20–26: Outcomes</td>
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<td>DP16: Languages Used</td>
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*or could potentially be >
Questions & Answers