Office of Refugee Resettlement Services for Survivors of Torture

Database Training Webinar:

Entering Program Data Points in RADS & 2020 Data Point Summary

May 10 & 11, 2021

Overview

- SOT Reporting and Reference Documents
- Access to RADS SOT Database and Login Process
- Tips for Reporting Quality Data; Review of Data Entry Instruction
- Summary of FY2020 SOT Data
- Question and Answer

Reporting Requirements and Reference Documents

- SOT Program Data Points FORM
- SOT Program Data Points USER GUIDE
- Semi-Annual Report Guidance
- SOT Database Training FY2021 Webinar
- RADS New User Request Form
- RADS User Guide Release 3.4
- RADS Frequently Asked Questions Release 3.4

Requesting New User Access to the Refugee Arrival Data System (RADS)

- Grantee completes New User Request Form
- Grantee emails completed Form to SOT program officer
- Program officer sends request to RADS point person
- A registration email is sent to the new user
- New user has 48 hours to log in before registration expires
- New user is asked to read/accept Rules of Behavior, create password, and set up security questions
- At first time login, the new user will be guided through an authentication process



SOT PDP Forms are in the Queue

Office of Refugee Resettlement



Refugee Arrivals Data System

Logout |

HOME TABLEAU SOT WHELP Queue

Welcome

Welcome Lyssa, to the Office of Refugee Resettlement's Refugee Arrivals Data System (RADS)!

The RADS system allows the Office of Refugee Resettlement to equitably distribute federal assistance to the states for the help that they provide to Unaccompanied Refugee Minors (URM), Refugees, Asylees, Cuban/ Haitian Entrants, Victims of Trafficking, and Special Immigrant Visa holders (SIVs).

Last Login Date: Thursday May 06, 2021 at 11:43:16 PM

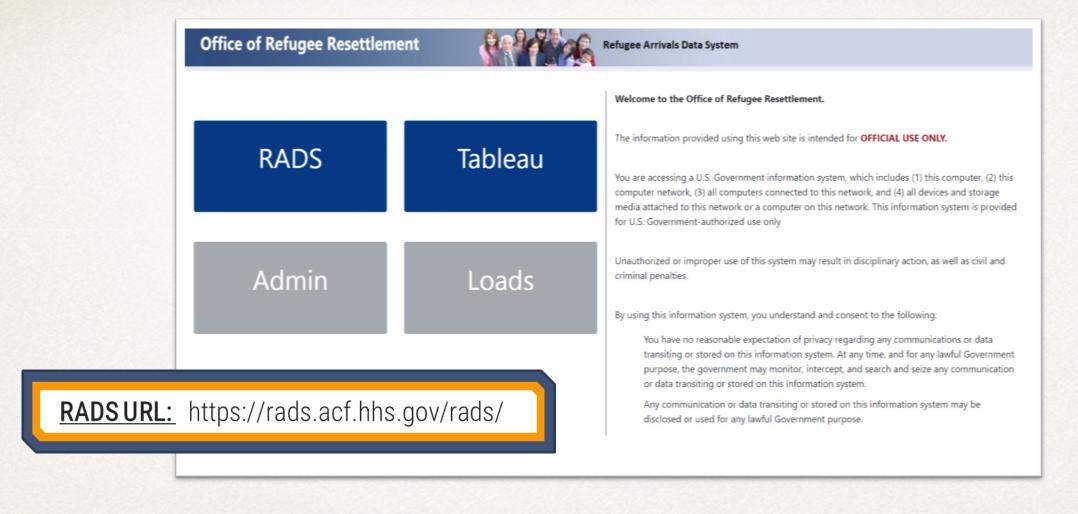
Use the menu item tabs above to navigate this site and to access the various functions available to your account.

Please click here to contact an administrator with any comments.





New RADS Navigational Page





Issues Logging in?

Office of Refugee Resettlement	Refugee Arrivals Data System
Home	
Login	Welcome to the Office of Refugee Resettlement.
Username *	The information provided using this web site is intended for OFFICIAL USE ONLY.
Password *	You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or a computer on this network. This information system is provided for U.S. Government-authorized use only
Forgot password? Forgot username?	Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.
□ Don't Remember Login	By using this information system, you understand and consent to the following:
Login	You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this information system.
/	Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.
	Please click here to contact an administrator with any comments.

Forgot User ID? Click this link and enter your email to begin the process of recovering your user ID. **Forgot Password?** Click this link and enter your user name to begin the process of recovering a forgotten password.

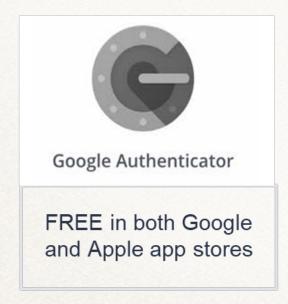
Locked out? User must email the administrator by following the link provided on the bottom of the login page.





2 Factor Authentication: Using Google Authenticator

Download App



Create RADS Account on app



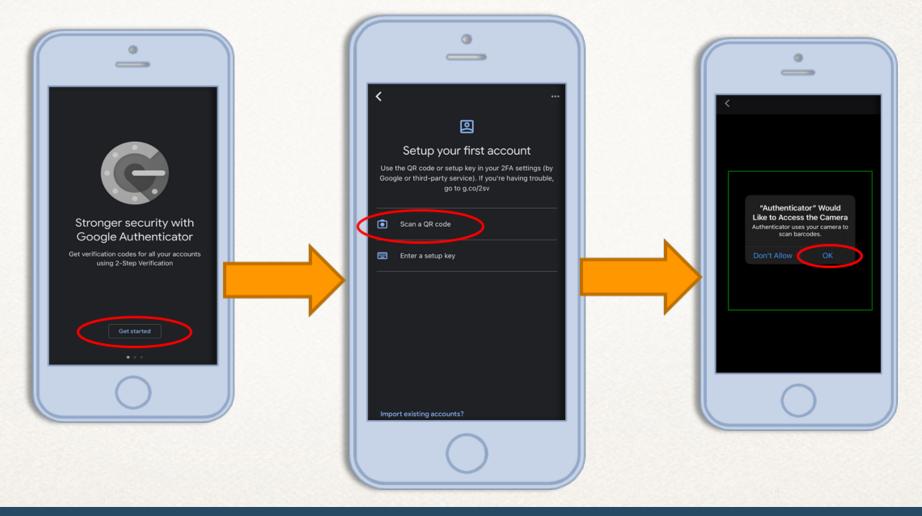
Scan QR Code (receive 2 codes)

Via Email: Activation Code

Phone App: Google Token



2 Factor Authentication: Using Google Authenticator







One-Time Registration for Google Authenticator

Register TOTP (Time based One Time Passcode)

RADS provides Google Authenticator as the TOTP (Time-based One Time Passcode) for the 2nd Factor Authentication. You need to have a smart phone to continue. Please install the 'Google Authenticator' application on your phone (see image below for reference). It is available in Google Play and the Apple App Store.



Google Authenticator

Once you have installed the 'Google Authenticator' app on your phone you can proceed by clicking the 'Register TOTP' button below to begin setting up your 2nd Factor

Register TOTP

Continue using Email

REGISTER TOTP

one time registration

Select 'Register TOTP' on your computer to continue.



Authentication.

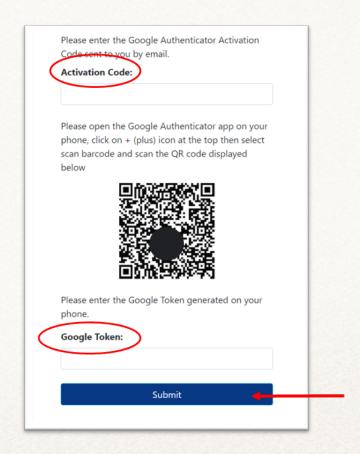


Where to find the 2FA Codes/ Tokens

Scan QR Code

2 Codes/ 2 Locations

Activation Code via email.
Google Token will appear in the
Google Authenticator app.

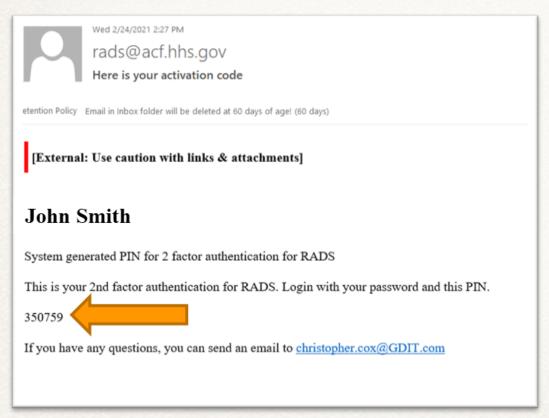








Activation Code Email:

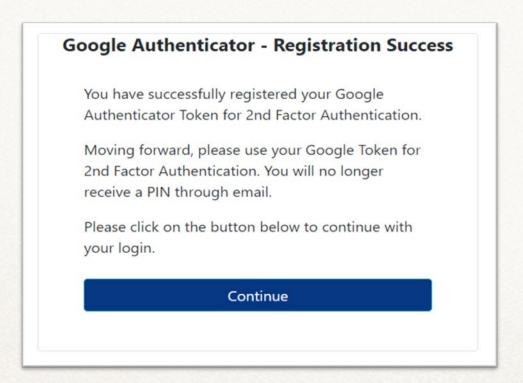








Successful Registration



Successful registration!



Tips for Entering Quality Data



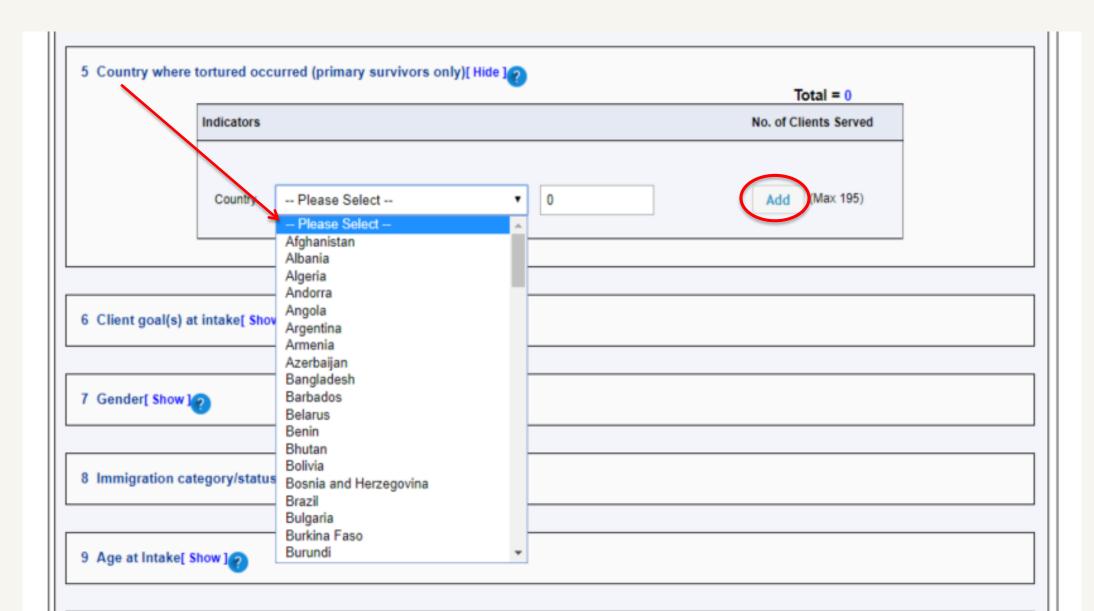
Data Point (DP) 1: New primary + continuing primary + new secondary + continuing secondary = TOTAL CLIENTS

=	<u><</u>	<u>></u>
DP7: Gender	DP2: Age when tortured	DP6: Goal at intake
DP8: Immigration	DP3: Type of torture*	DP17: Clients served
Status	DP4: Reason for torture*	by service category
DP9: Age at Intake	DP5: Country where	
DP12: Length of time	torture occurred*	
DP13: Country of Origin	DP10: Education prior to arrival	
DP14: Ethnicity	DP11: Employment status	
DP15: Religion	DP16: Languages used	
	DP20–25: Outcomes	

Updated Drop-down Lists for FY20: Data Points 5 (Country Where Torture Occurred), 13 (Country of Origin), 14 (Ethnicity), 16 (Languages Used)

- Long lists: Use the drop-down options reference document to see all the options on one page
- Beware of alternate spelling of the same option and similar spelling of different options
- Unable to specify if Other option is selected
 - ORR may follow up

Data Point 5: Country Where Torture Occurred



Data Points 5 and 13 Drop-down Options

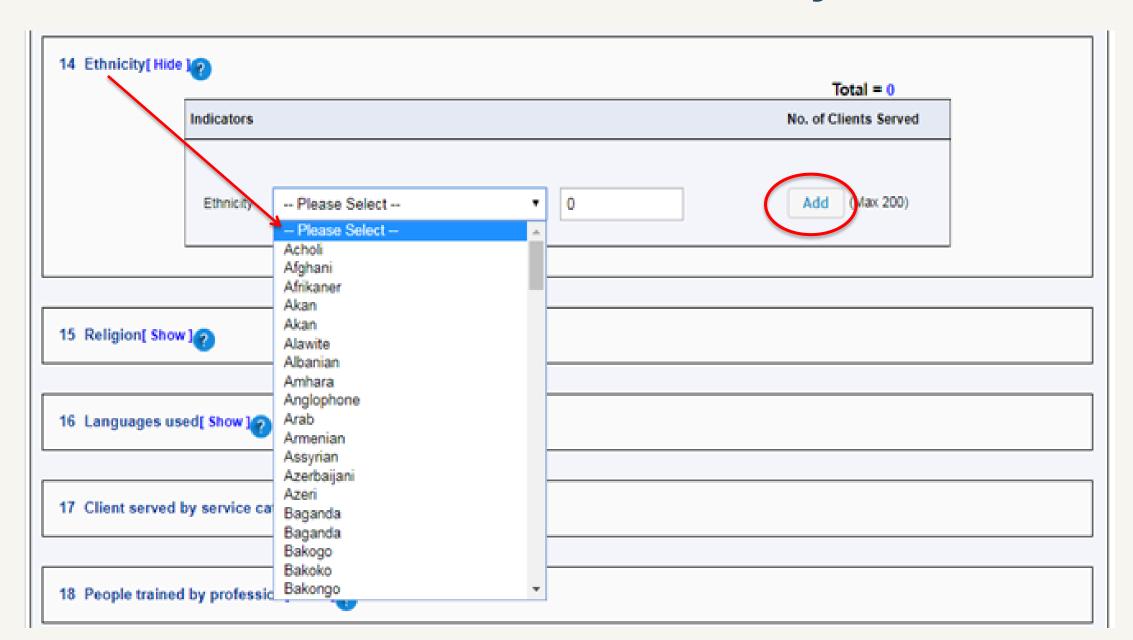
Data Point 5: Country where torture occurred Data Point 13: Country of origin

Afghanistan	Congo, The Republic	India	Mozambique	Slovakia
Albania	of	Indonesia	Myanmar (Burma)	Slovenia
Algeria	Costa Rica	Iran	Namibia	Solomon Islands
Andorra	Côte D'Ivoire	Iraq	Nauru	Somalia
Angola	Croatia	Ireland	Nepal	South Africa
Antigua and Barbuda	Cuba	Israel	Netherlands	South Korea
Argentina	Cyprus	Italy	New Zealand	South Sudan
Armenia	Czech Republic	Jamaica	Nicaragua	Spain
Australia	Denmark	Japan	Niger	Sri Lanka
Austria	Djibouti	Jordan	Nigeria	Sudan
Azerbaijan	Dominica	Kazakhstan	North Korea	Suriname
Bahamas	Dominican Republic	Kenya	North Macedonia	Sweden
Bahrain	East Timor (Timor-	Kiribati	Norway	Switzerland
Bangladesh	Leste)	Kosovo	Oman	Syrian Arab Republic
Barbados	Ecuador	Kuwait	Pakistan	Taiwan
Belarus			Palau	Tajikistan
	Egypt	Kyrgyzstan	Palestine	Tanzania
Belgium	El Salvador	Lao		
Belize	Equatorial Guinea	Latvia	Panama	Tibet
Benin	Eritrea	Lebanon	Papua New Guinea	Thailand
Bhutan	Estonia	Lesotho	Paraguay	Togo
Bolivia	Eswatini (Swaziland)	Liberia	Peru	Tonga
Bosnia and Herzegovina	Ethiopia	Libya	Philippines	Trinidad and Tobago
Botswana	Fiji	Liechtenstein	Poland	Tunisia
Brazil	Finland	Lithuania	Portugal	Turkey
	France	Luxembourg	Qatar	Turkmenistan
Brunei Darussalam	Gabon	Madagascar	Romania	Tuvalu
Bulgaria	Gambia	Malawi	Russia	Uganda
Burkina Faso	Georgia	Malaysia	Rwanda	Ukraine
Burundi	Germany	Maldives	Saint Kitts and Nevis	United Arab Emirates
Cabo Verde	Ghana	Mali	Saint Lucia	United Kingdom
Cambodia	Greece	Malta	Saint Vincent and the	United States of
Cameroon	Grenada	Marshall Islands	Grenadines	America
Canada	Guatemala	Mauritania	Samoa	Uruguay
Central African	Guinea	Mauritius	San Marino	Uzbekistan
Republic		Mexico	Sao Tome and	Vanuatu
Chad	Guinea Bissau	Micronesia	Principe 5	Vatican City
Chile	Guyana	Moldova	Saudi Arabia	Venezuela
China	Haiti	Monaco	Senegal	Vietnam
Colombia	Honduras	Mongolia	Serbia	Yemen
Comoros	Hong Kong	Montenegro	Seychelles	Zambia
Congo, The Democratic Republic	Hungary	Morocco	Sierra Leone	Zimbabwe
of the	Iceland	MOTOCCO	Singapore	

Data Points 5 and 13: Country Where Torture Occurred and Country of Origin

- All countries included
 - "Other" option shouldn't be used
- Alphabetic, but check for countries known by more than one name
 - The Democratic People's Republic of Korea listed as North Korea
 - Burma listed as Myanmar
- Double-check countries with similar names
 - Congo, The Republic of vs. Congo, The Democratic Republic of
 - Equatorial Guinea vs Guinea vs Guinea Bissau (vs. Papua New Guinea)
- Certain autonomous regions, contested territories, and states not universally recognized as sovereign are also included (e.g., Taiwan, Tibet, Palestine, etc.).
 - Hong Kong new addition for FY20

Data Point 14: Ethnicity



Data Points 14 **Drop-down Options**

Data Point 14: Ethnicity

Acholi Bengali Mandé: Dyula, Dioula, Juula Afghan Benin, Bini, Edo Mandé: Mende Afrikaner Mandé: Other Berber, Mozambite Akan Bosniak, Bosnian Maya: Kanjobal, Q'anjob'al Alawite Cameroon Highlander Maya: Kekchi, Q'eqchi Albanian Chaldean Maya: Mam Amhara Chin Maya: Other Anglophone Cameroonian Moldovian Croat Arab Darod, Darood Mole, Mossi, Sing Armenian Deprecated Nepali Assyrian Dinka Nuba Azande, Mangbetu, Zande Egyptian Nubian Azeri, Azerbaijani Ewe Oromo Baloch Fula, Fulani, Peuls Other Palestinian Bamar, Burman Fur Pashtun Bantu: Abakiga, Kiga, Mukiga Gabooye, Goulaye, Madhiban Bantu: Baganda, Ganda, Muganda Garifuna Persian Bantu: Bakongo, Kongo, Wakongo Gouran, Toubou Punjabi Bantu: Baluba, Kasai Luba, Muluba, Grebo, Kru Rohingya Mulumba Guere, Krahn, Wee Roma, Romani Bantu: Bamileke Gurage Russian Bantu: Banyoro, Munyoro, Nyoro Saho Hadiva Bantu: Basoga, Musoga, Soga Han Chinese Serbian Bantu: Batooro, Toro Hausa Sinhalese Bantu: Bembe, Babembe, Mubembe, Hazara Somali Wabembe Soninke Hispanic, Latino Bantu: Hutu Tajik lbo, Igbo Bantu: Kikuyu Jewish Tamil Bantu: Muyankole Kabye Tegarus, Tigrayan, Tigrinya Bantu: Other ethnic group Kachin Temne Bantu: Other ethnic group from Tibetan Karen Cameroon Turkish Kazakh Bantu: Other ethnic group from DRC Tutsi: Banyamulenge

Khmer

Kpelle

Kunama

Ukrainian

Unknown

Uyghur

Wolof

Yoruba

Zaghawa, Beri

Bantu: Other ethnic group from Kinh, Vietnamese Uganda

Bantu: Other ethnic group the Congo

Republic

Kurdish Bantu: Ovimbundu Kyrgyz, Kyrghyz Bantu: Pende

Lhotshampa (Bhutanese) Bantu: Shona Loma, Lorma, Toma Bantu: Somali

Luo Bantu: Songye, Songe Lurs Barwan, Bravanese Maasai Bashi, Mushi, Shi

Malinke, Mandingo, Mandinka Bassa

Mandaean Belarusian

Ethnicity Drop-down Options

- Updated list based on grantees' FY19 data (work in progress)
- Alphabetic, but check for ethnicities known by more than one name or with alternate spelling
 - Benin, Bini, Edo
- Double-check different ethnicities with similar names
 - Nuba vs Nubian; Mandaean vs Mandé vs Mende
- Ignore "Deprecated" option
- · If "Other" option selected, ORR may follow up for more information

Data Point 14: Ethnicity

- Ethnicity is not the same as Nationality or Country of Origin (but, sometimes it is); definitions of some ethnicities may overlap
 - Somali vs Bantu: Somali
 - Lhotshampa (Bhutanese) vs Nepali
 - Hispanic/Latino vs Mayan
- Bantu, Mandé, Maya groups
 - Maya: Kekchi, Q'eqchi are different than K'iche', Quiché, For K'iche, Quiché, enter as Maya: Other

Bantu: Abakiga, Kiga, Mukiga Bantu: Baganda, Ganda, Muganda Bantu: Bakongo, Kongo, Wakongo

Bantu: Baluba, Kasai Luba, Muluba, Mulumba

Bantu: Bamileke

Bantu: Banyoro, Munyoro, Nyoro Bantu: Basoga, Musoga, Soga

Bantu: Batooro, Toro

Bantu: Bembe, Babembe, Mubembe, Wabembe

Bantu: Hutu Bantu: Kikuyu Bantu: Muyankole

Bantu: Other ethnic group

Bantu: Other ethnic group from Cameroon

Bantu: Other ethnic group from DRC Bantu: Other ethnic group from Uganda

Bantu: Other ethnic group the Congo Republic Bantu: Ovimbundu

Bantu: Pende Bantu: Shona Bantu: Somali

Bantu: Songye, Songe

Mandé: Dyula, Dioula, Juula

Mandé: Mende Mandé: Other

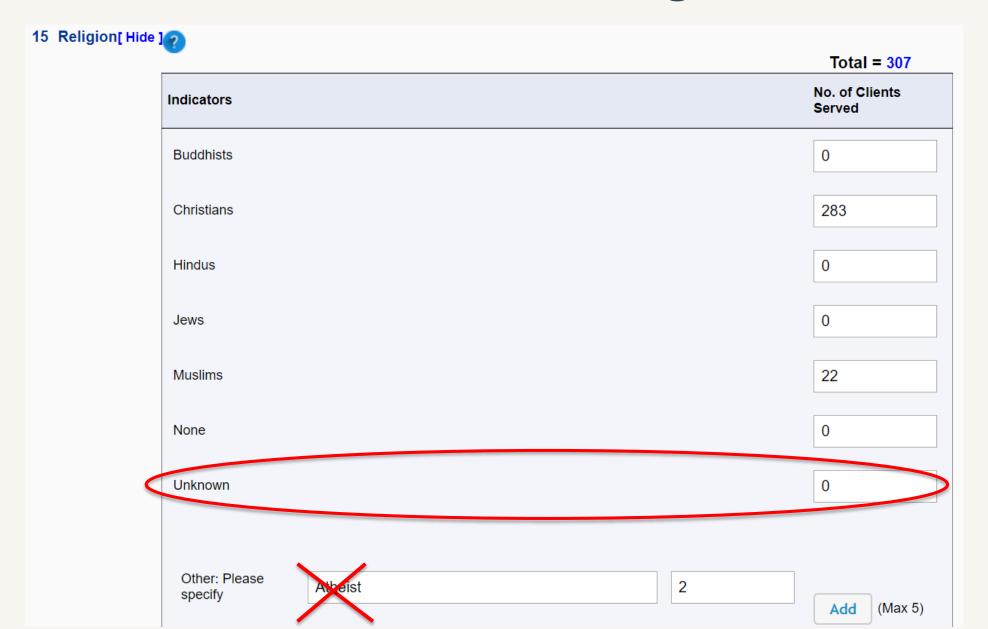
Maya: Kanjobal, Q'anjob'al

Maya: Kekchi, Q'eqchi

Maya: Mam Maya: Other



Data Point 15: Religion



Data Point 15: Religion

- New "Unknown" option
- Use "None" option for atheists, agnostics, nonbelievers, unaffiliated
 - From the SOT PDP User Guide:

None: Refers to people who self-identify as atheists or agnostics, as well as those who say their religion is "nothing in particular"

- Include denominations and sects under their respective major religion
 - Orthodox Christians, Catholics, Seventh-day Adventists, and Jehovah's Witnesses were listed as "Other" in FY19 data → categorize as "Christians"
 - Alevis, Shiites, and Ismailis were listed as "Other" in FY19 data → categorize as "Muslims"
- Examples of correct "Other" options in FY19 data: Bahá'ís, Sikhs, Zoroastrians, Kirats

Data Points 16 Drop-down Options

Data Point 16: Language used

Acholi Kachin Tamil Albanian Karen Telugu Amharic Khmer Thai Anuak Tibetan Kigegere Arabic Konkani Tigrinya Aramaic Korean Turkish Azerbaijani Kuki-Chin: Hakha Chin, Twi Bantu: Ciluba, Tshiluba Lai, Siyin, Zo Ukrainian Bantu: Kibembe Kunama Unknown Bantu: Kikongo Kurdish Urdu Bantu: Kikuyu Uzbek

Kyrgyz

Maa, Maasai

Vietnamese

Wolof

Yoruba

Zaghawa

Kinyamulenge Mai-Mai, Maay Maay Bantu: Kinyarwanda Mandarin Bantu: Kirundi Mandé: Mandingo,

Mandinka Bantu: Lingala Bantu: Luganda Mandé: Other Mandé: Soninke Bantu: Runyankole,

Bantu: Kinyabwisha,

Mayan: K'iche', Quiche Nkore Bantu: Shona Mayan: Kanjobal, Bantu: Swahili Q'anjob'al

Mayan: Kekchi, Q'egchi Bengali

Berber Mayan: Mam Bini, Edo Mayan: Other Bosnian Mongolian Burmese Ndebele Cambodian Nepali Chichewa Oromo Croatian Other Dari, Farsi, Persian Pashto

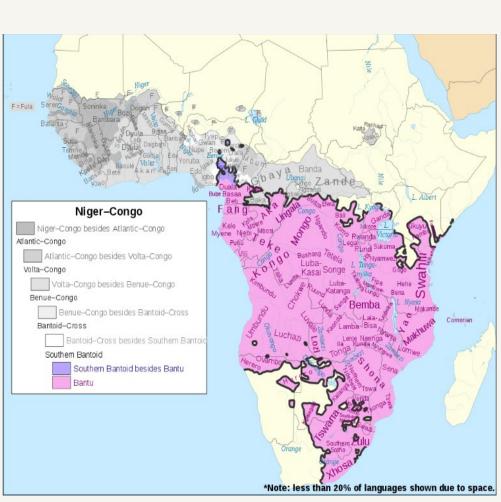
Deprecated Patwa (Patois)

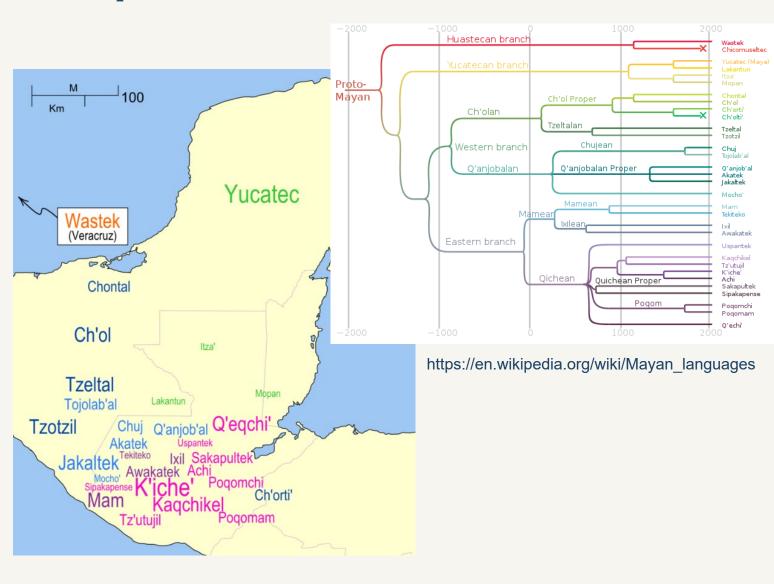
Dinka Polish Dutch Portuguese Dzongkha Punjabi English Rohingya French Romani Fulah Russian German Sango Haitian Creole Serbian Hausa Sinhalese Hindi Somali Igbo Spanish

Languages Used Drop-down Options

- Updated list based on grantees' FY19 data (work in progress)
- Alphabetic, but check for languages known by more than one name, with alternate spelling, or related dialects
 - Dari, Farsi, Persian; Kuki-Chin: Hakha Chin, Lai, Siyin, Zo
- Double-check different languages with similar names
 - Amharic vs Aramaic
- Ignore "Deprecated" option
- If "Other" option selected, ORR may follow up for more information
- Bantu, Mandé, Maya languages

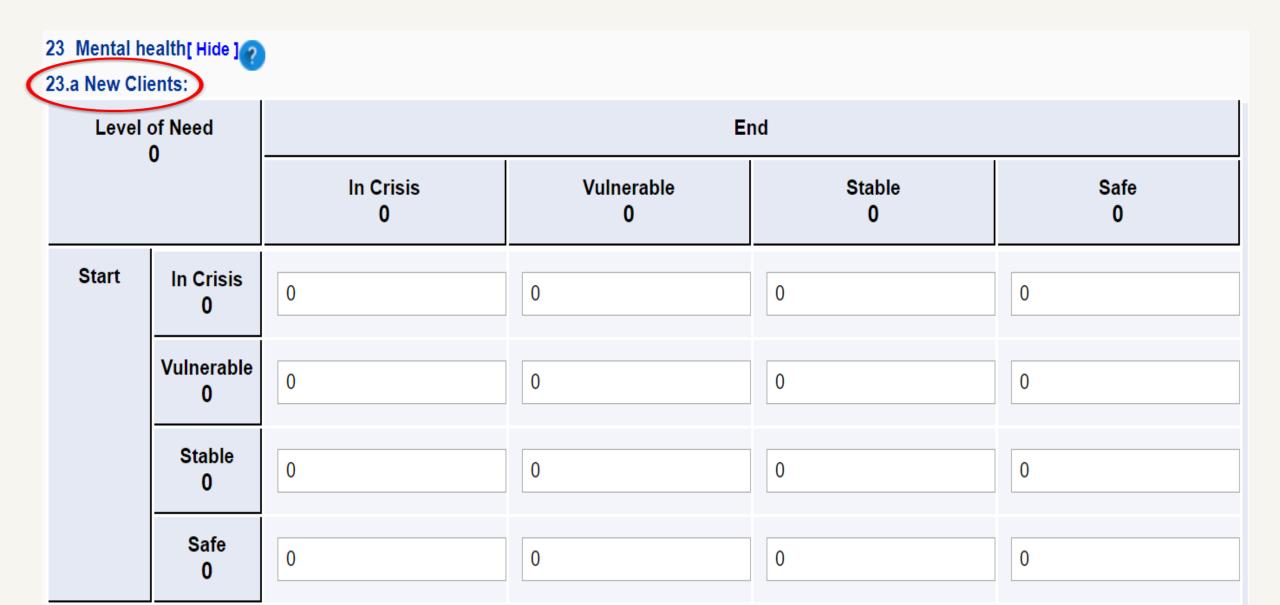
It's Complicated





https://en.wikipedia.org/wiki/Bantu peoples

Outcome Indicators: New Clients



Outcome Indicators: Continuing Clients

Level	of Need	End			
'	13	In Crisis 2	Vulnerable 11	Stable 39	Safe 61
Start	In Crisis 12	1	3	5	3
	Vulnerable 35	1	8	12	14
	Stable 53	0	0	22	31
	Safe 13	0	0	0	13

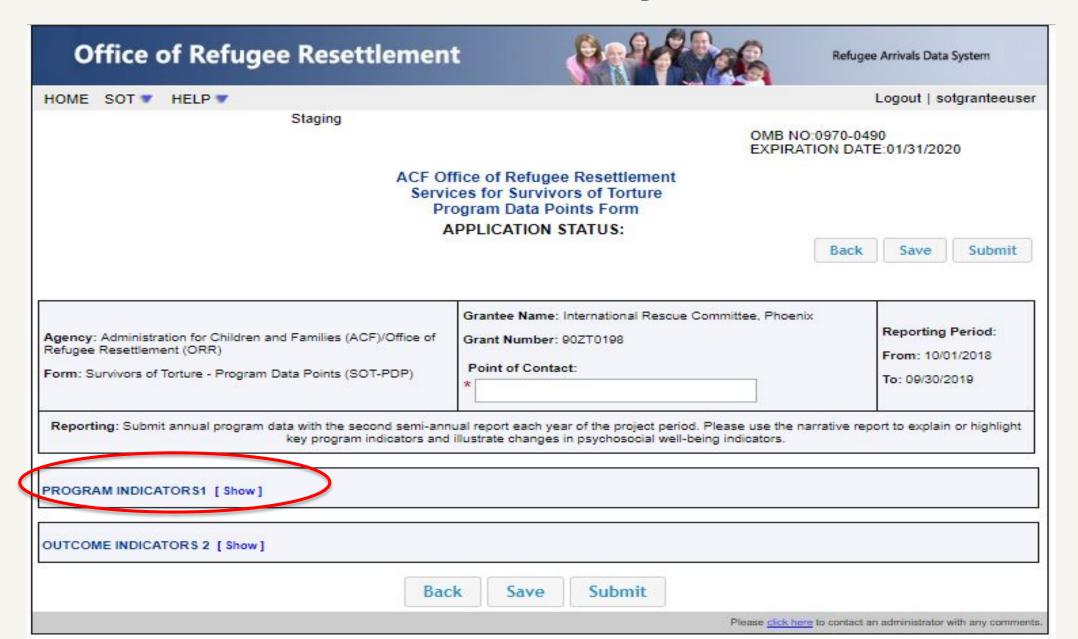
Data Entry Instructions Review



New SOT PDP Form



Data Entry



Program Indicators: Data Points 1 to 9

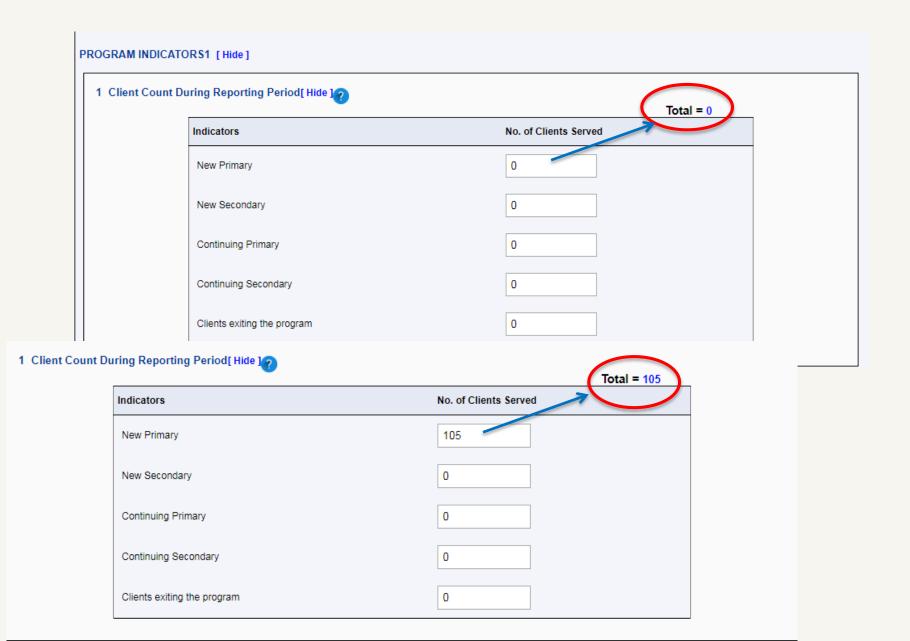
PROGRAM INDICATORS1 [Hide]
1 Client Count During Reporting Period[Show]
2 Age when first subjected to torture (primary survivors only)[Show]
3 Type(s) of torture suffered (primary survivor only)[Show]?
4 Reason(s) for Torture (primary survivors only)[Show]
5 Country where tortured occurred (primary survivors only)[Show]?
6 Client goal(s) at intake[Show]
7 Gender[Show]?
8 Immigration category/status at intake[Show]?
Q. Ago at Intako[Show]

Program Indicators: Data Points 10 to 19

10 Education prior to arrival (for clients above 18 years age at intake)[Show]
11 Employment in the U.S at intake (for clients above 18 years of age at intake)[Show]?
12 Length of time in the U.S. at intake[Show]
13 Country of Origin[Show]?
14 Ethnicity[Show]?
15 Religion[Show]?
16 Languages used[Show]?
17 Client served by service category[Show]?
18 People trained by profession[Show]?

19 Hours contributed by pro bono service[Show]

Data Point 1



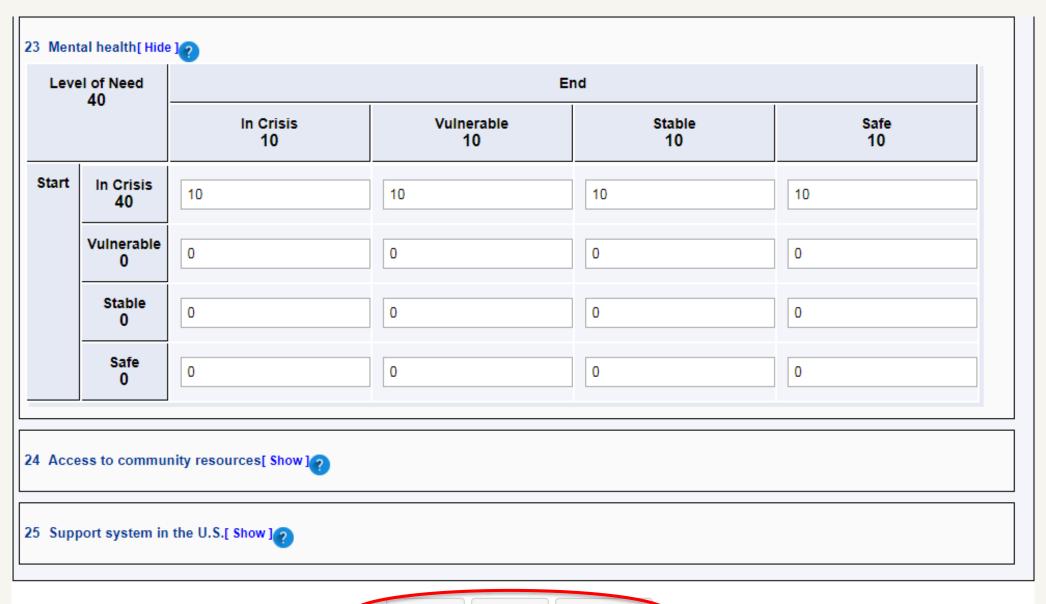
Outcome Indicators: Data Points 20 to 25



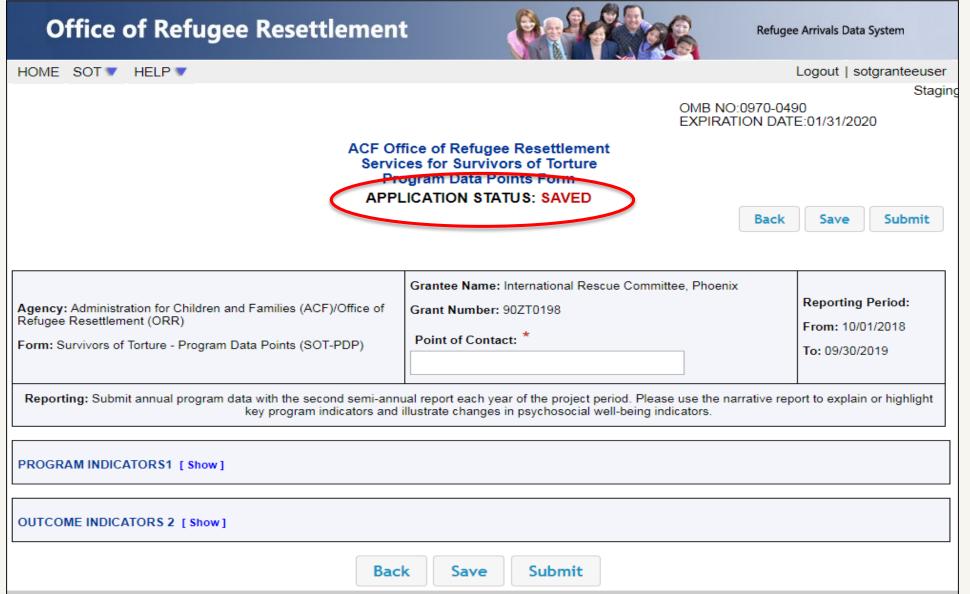
Outcome Indicators

OUTCOME INDICATORS 2 [Hide]
Client-level Information [Hide]
- Indicate the primary tool from which you have derived the client-level data you are reporting here in the aggregate:
□ SOT-PWI-S □ Our Program Tool □ Case File Review □ Other: Please specify
- Complete all of the boxes for each data point below to show aggregate changes in the level of need.
20 Legal Immigration[Show]?
21 Housing[Show]?
22 Physical health[Show] ?
23 Mental health[Show]?
24 Access to community resources[Show]?
25 Support system in the U.S.[Show]

Back, Save, or Submit



Saving the PDP Form



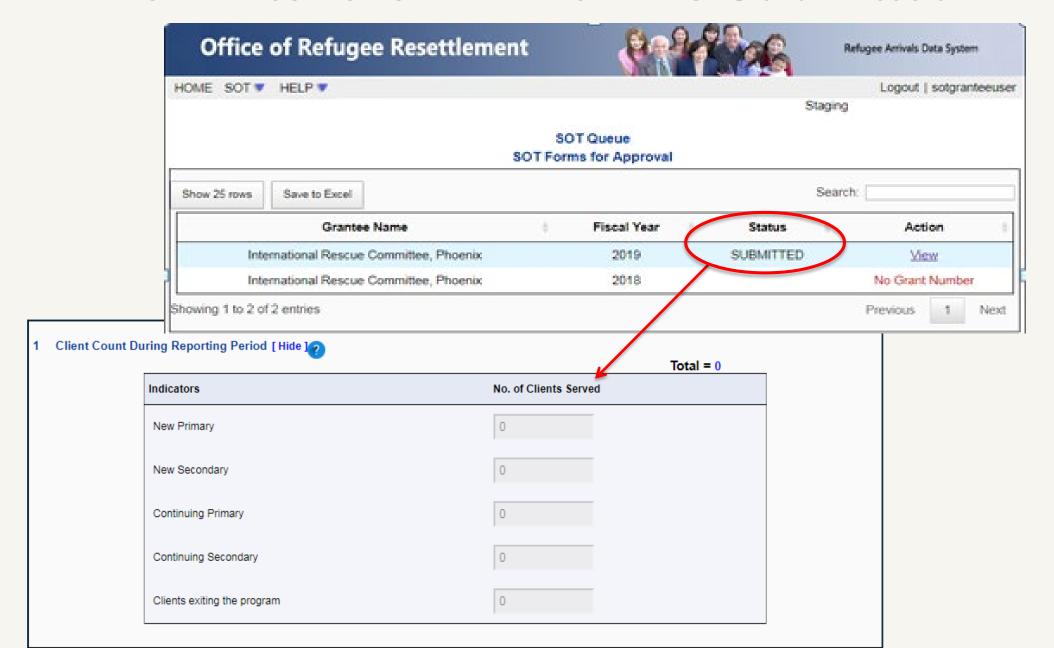
Editing the Saved PDP Form



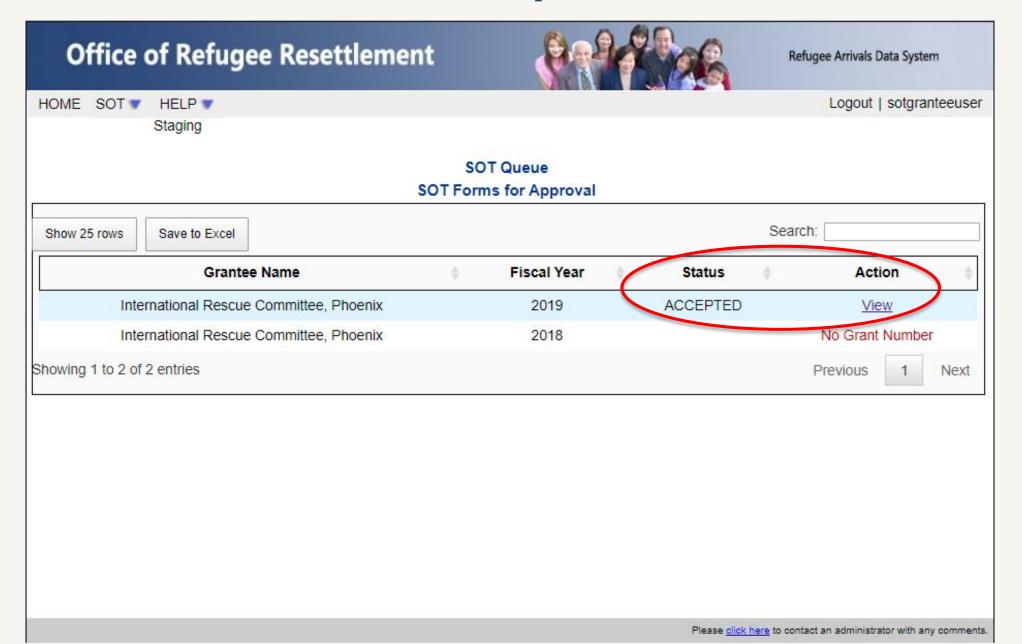
Submitting the PDP Form



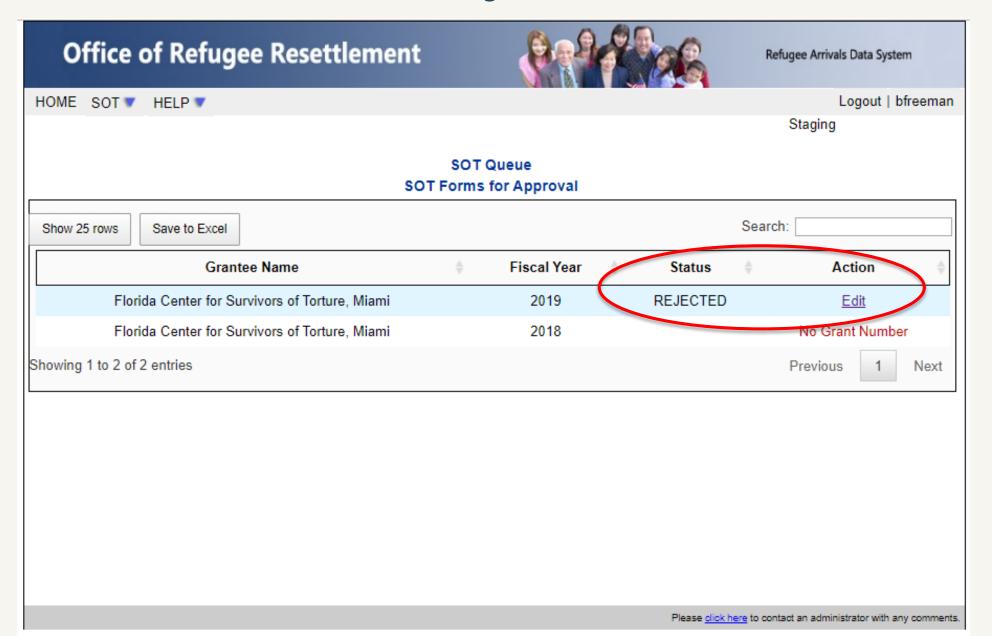
View After the PDP Form is Submitted



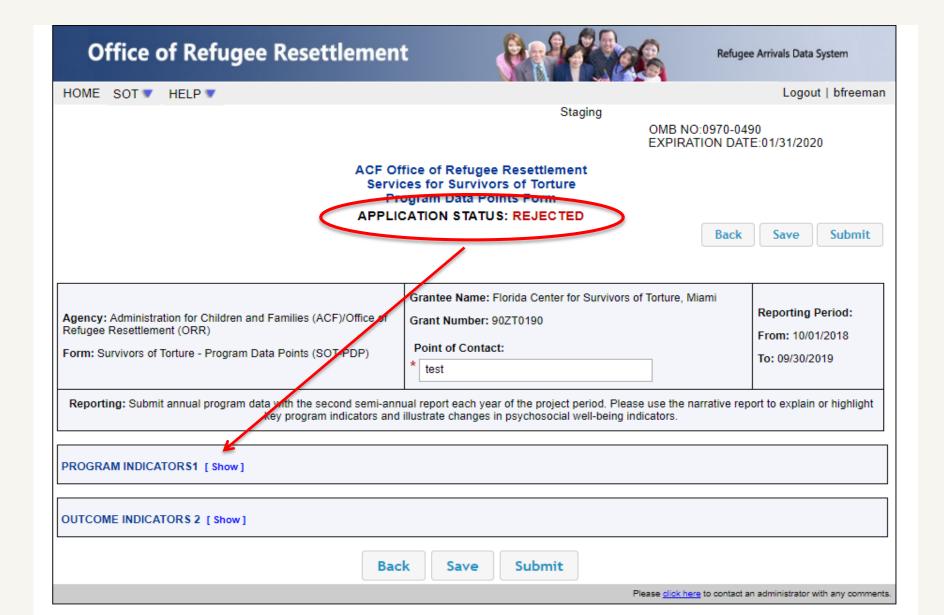
View After ORR Accepts the PDP Form



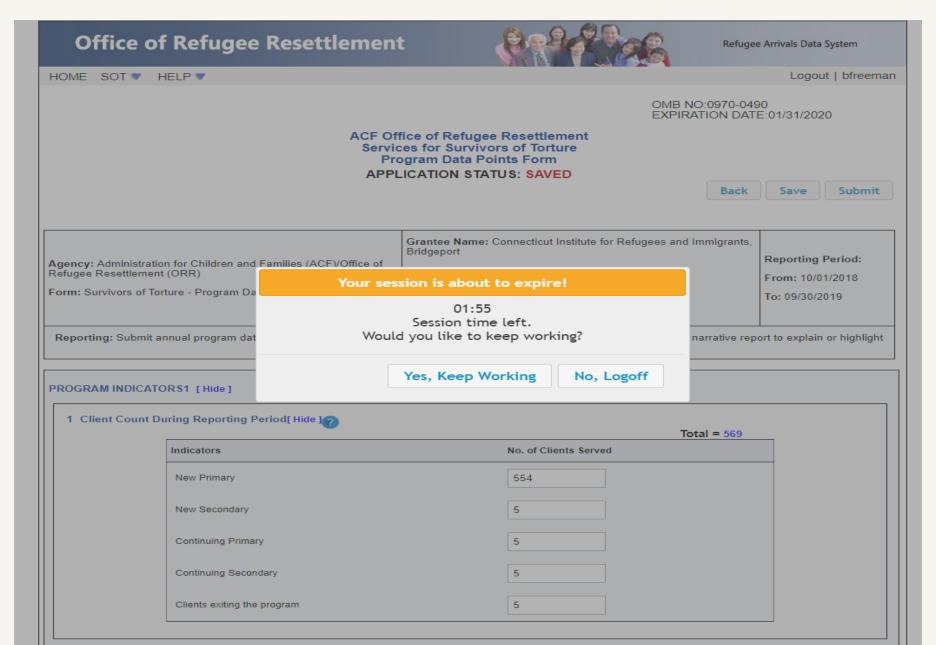
View After ORR Rejects the PDP Form



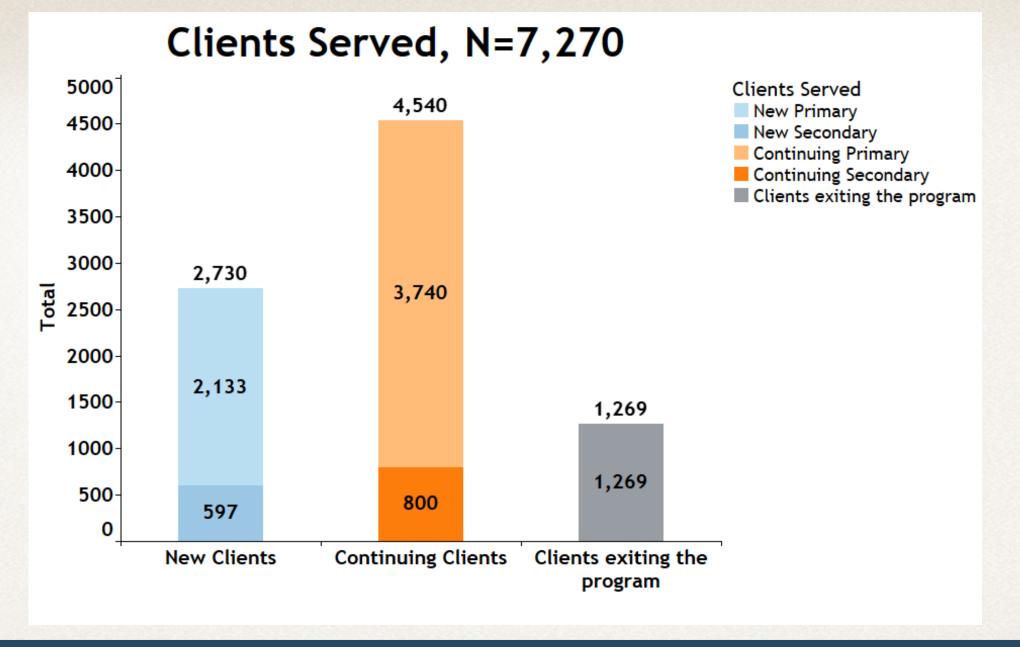
Editing After ORR Rejects the PDP Form



Timing Out During Use

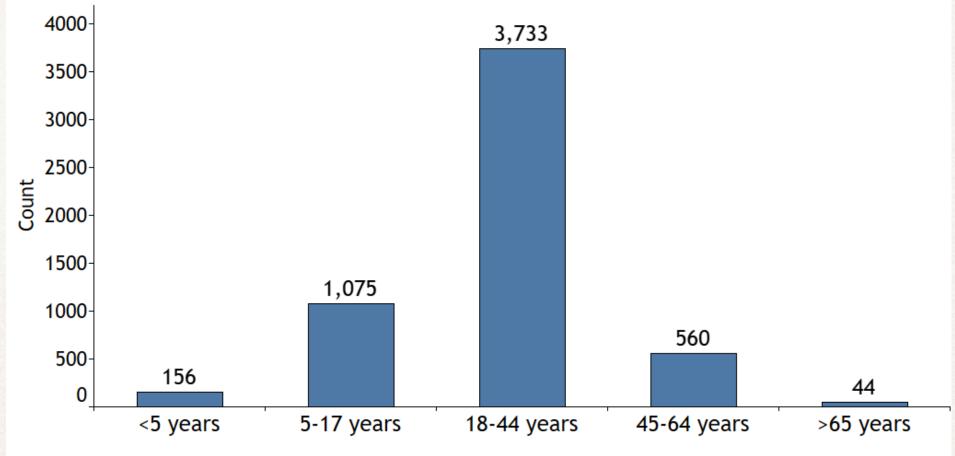


2020 SOT Data Summary

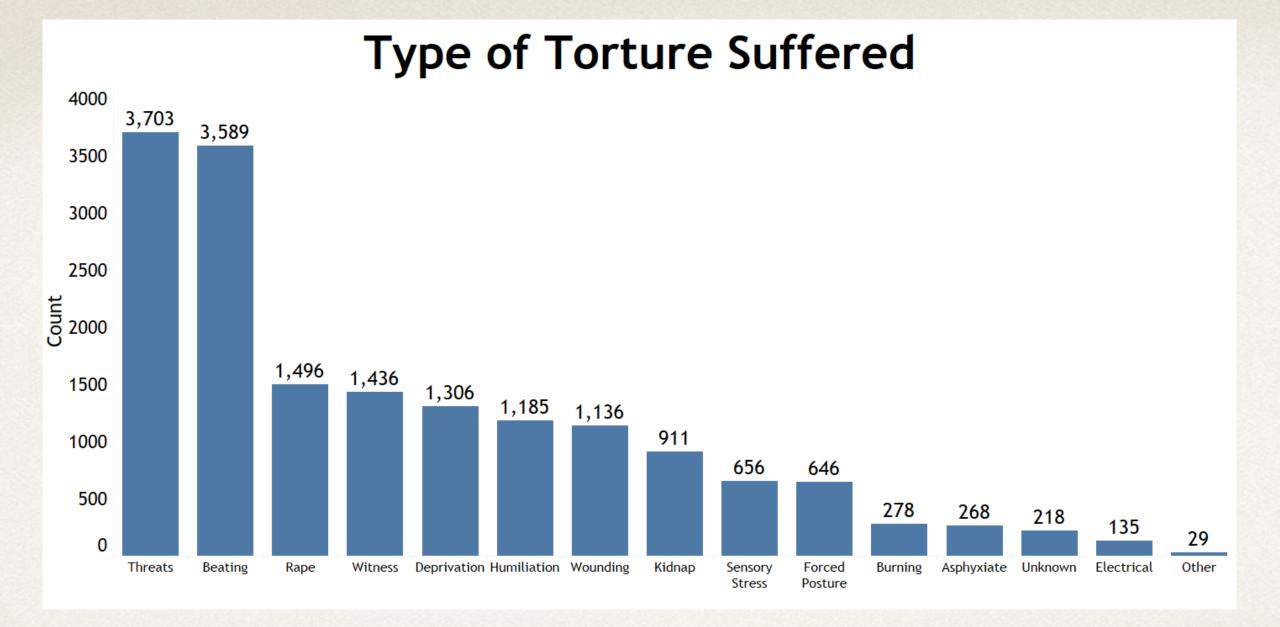




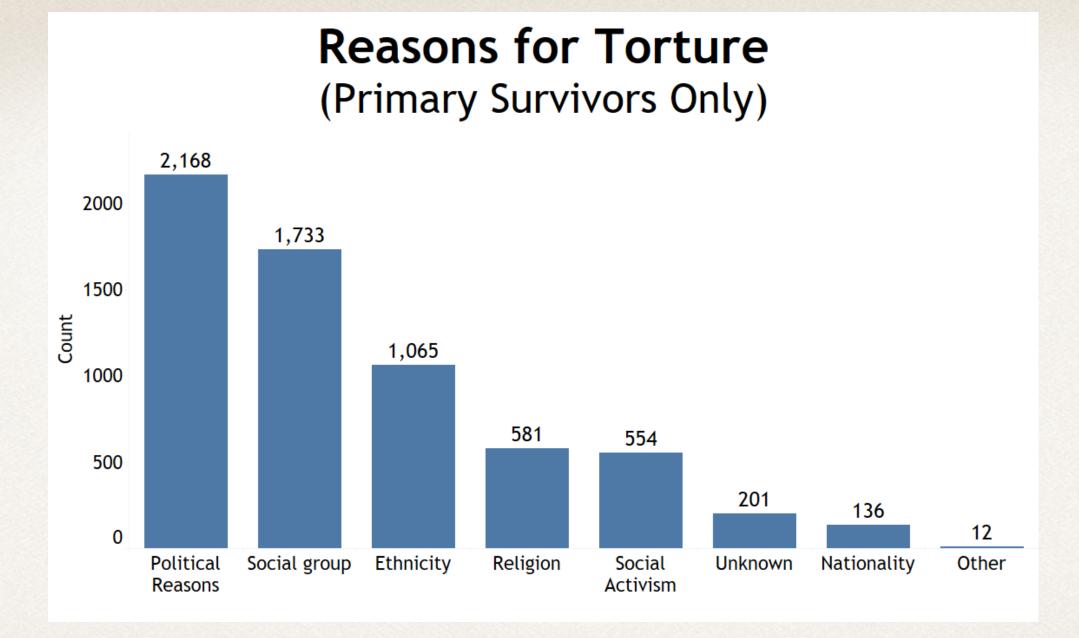
Age When First Subjected to Torture (Primary Survivors Only)



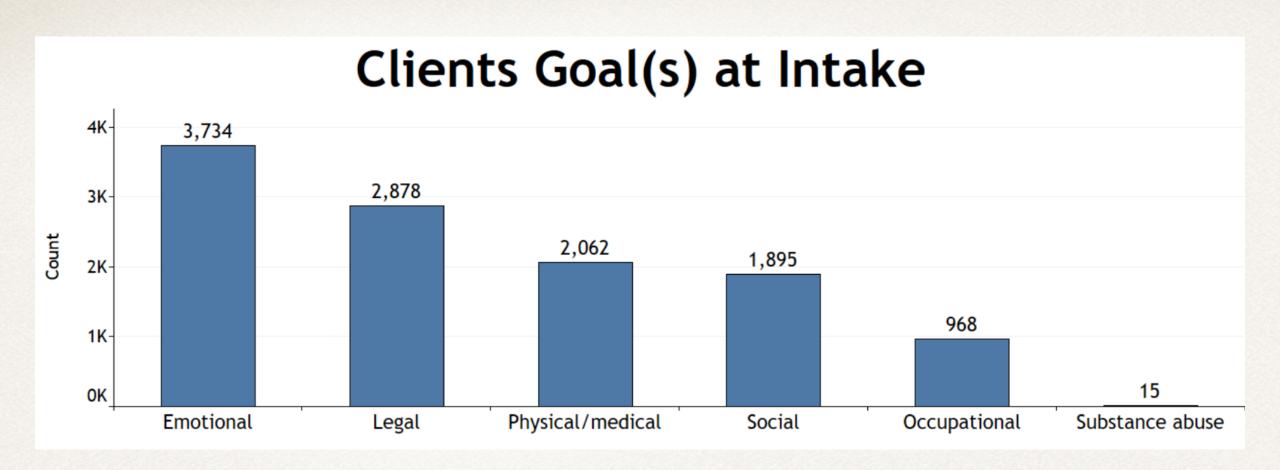




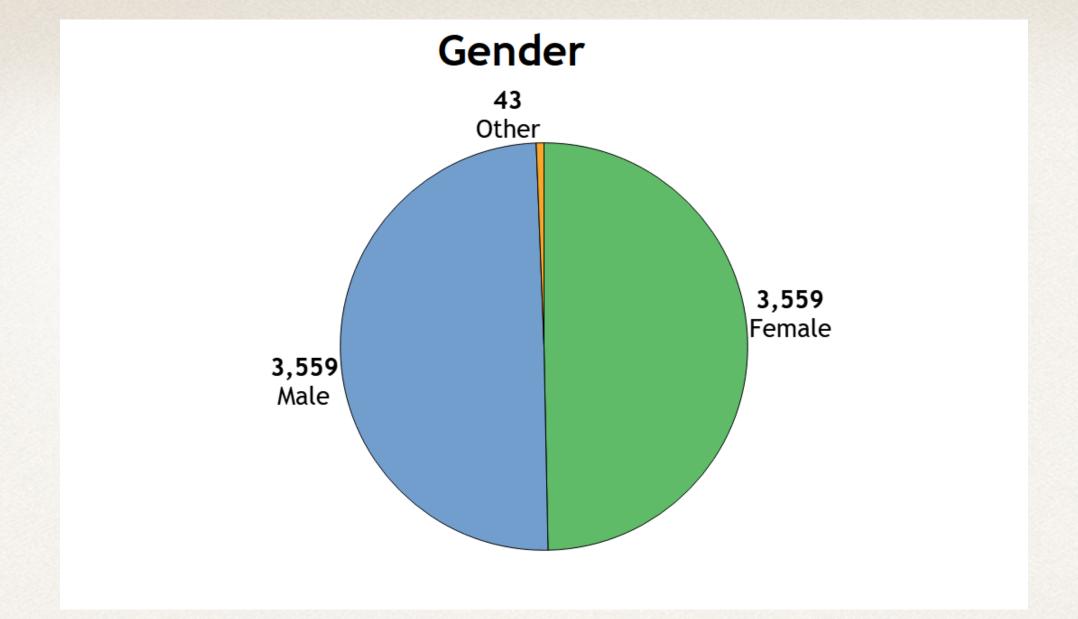






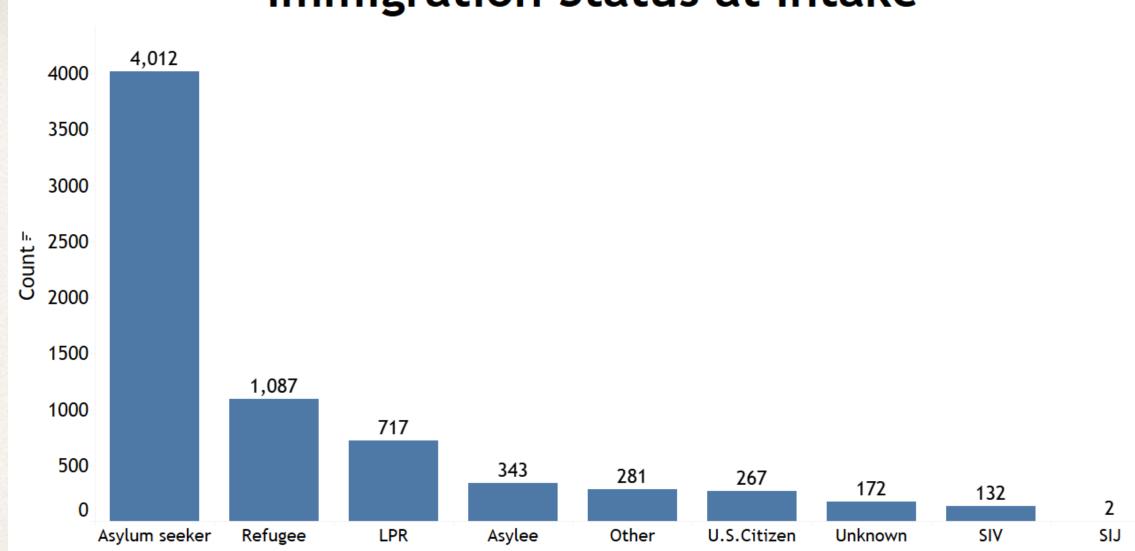




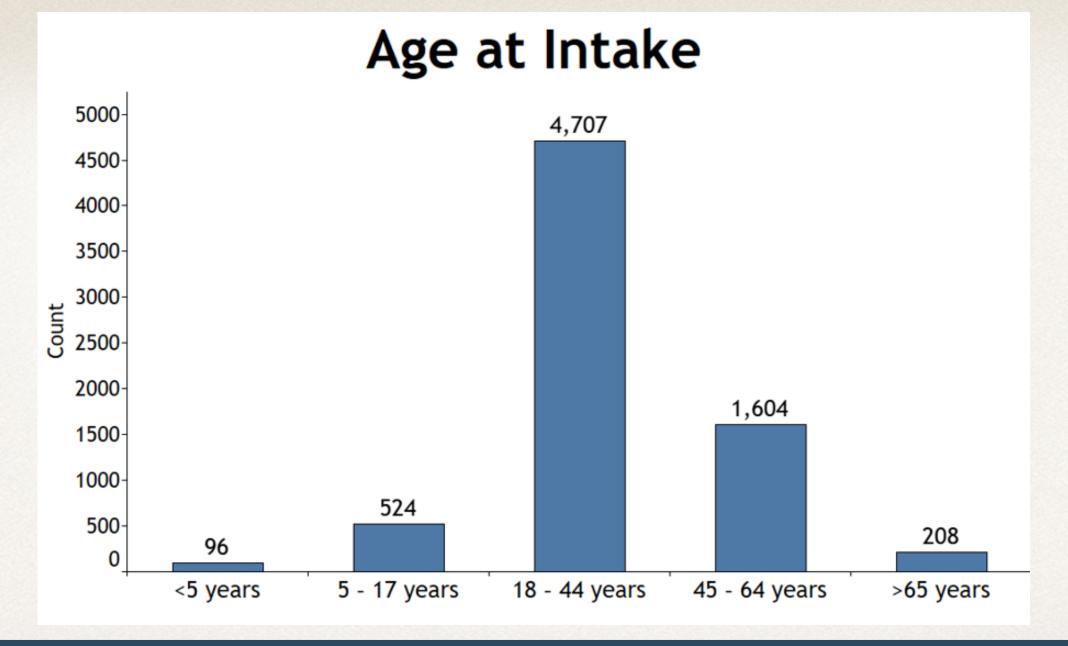




Immigration Status at Intake



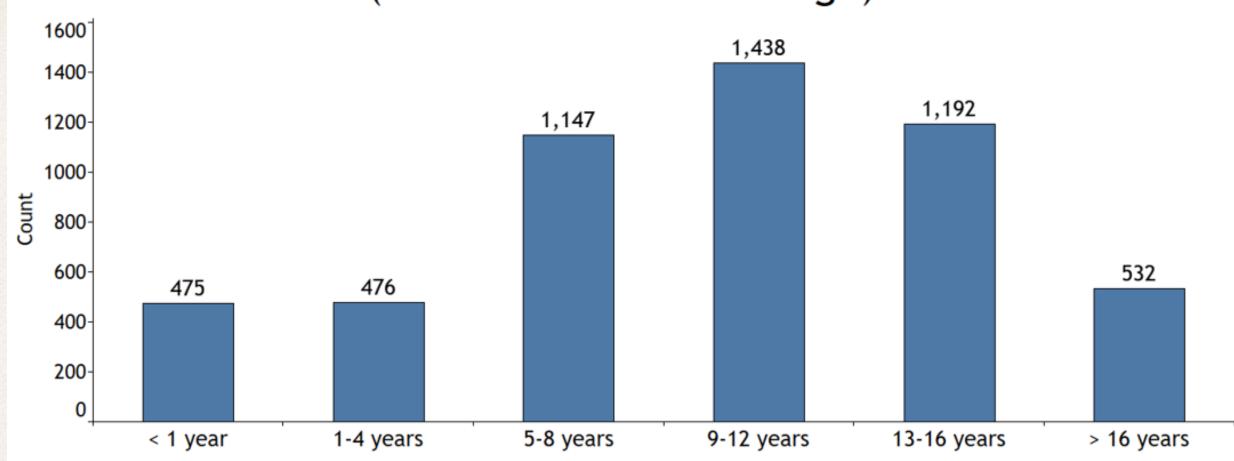






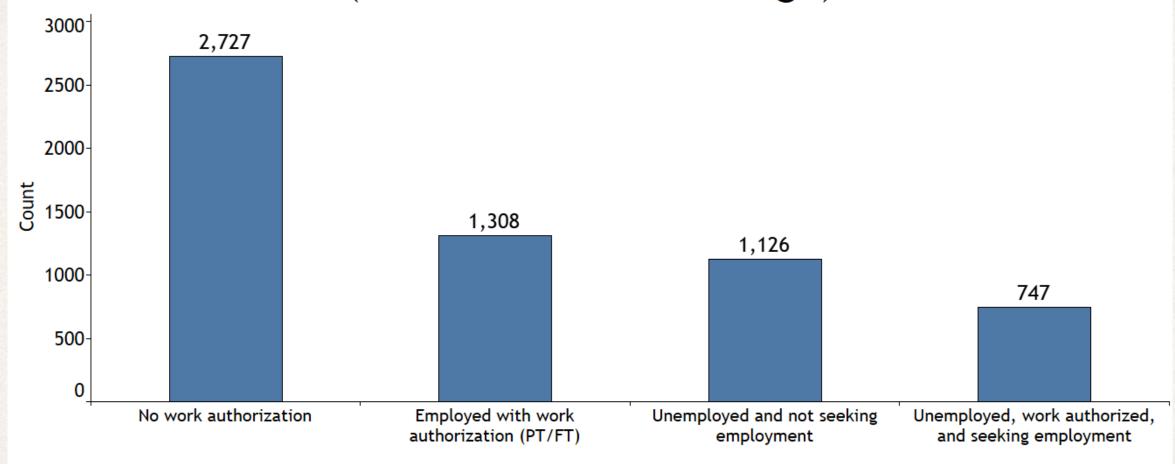
Education Prior to Arrival

(Clients ≥ 18 Years of Age)



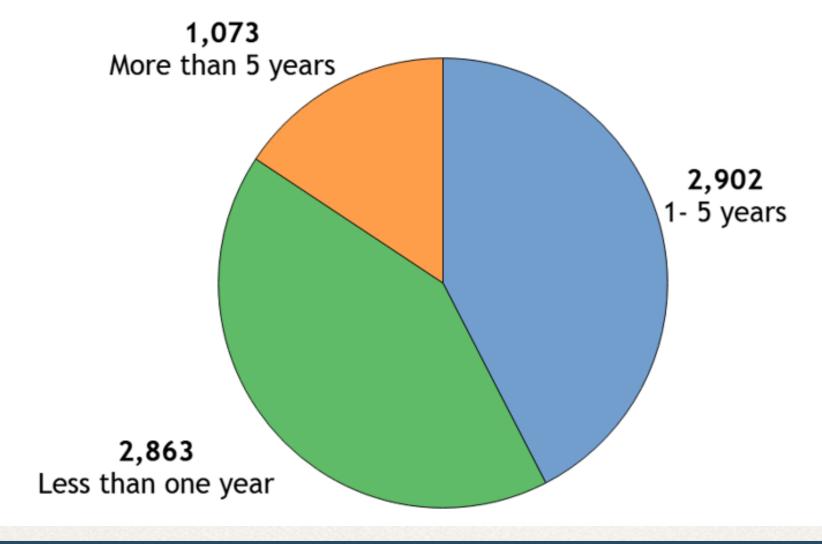


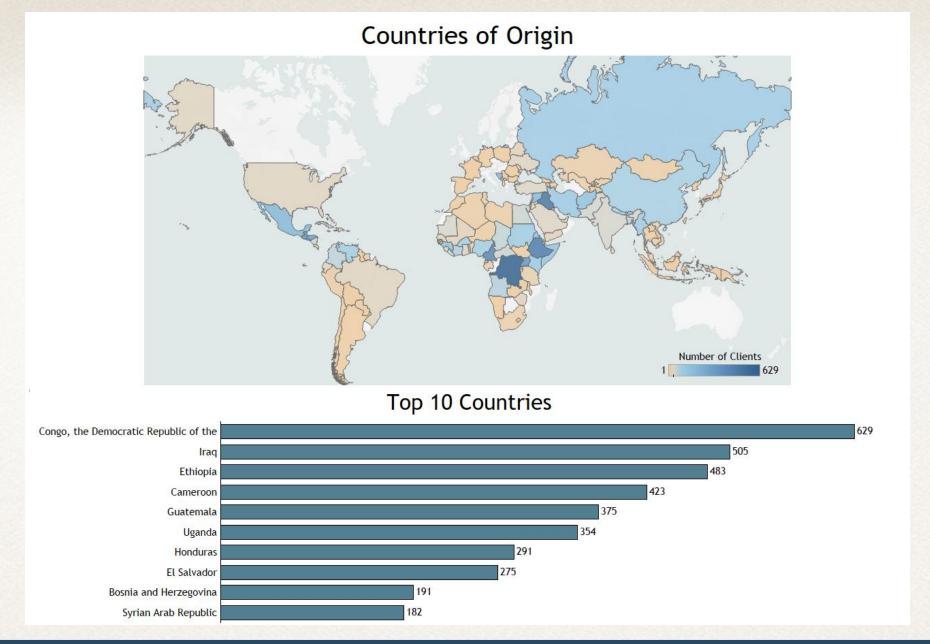
Employment in the U.S. at Intake (Clients ≥ 18 Years of Age)



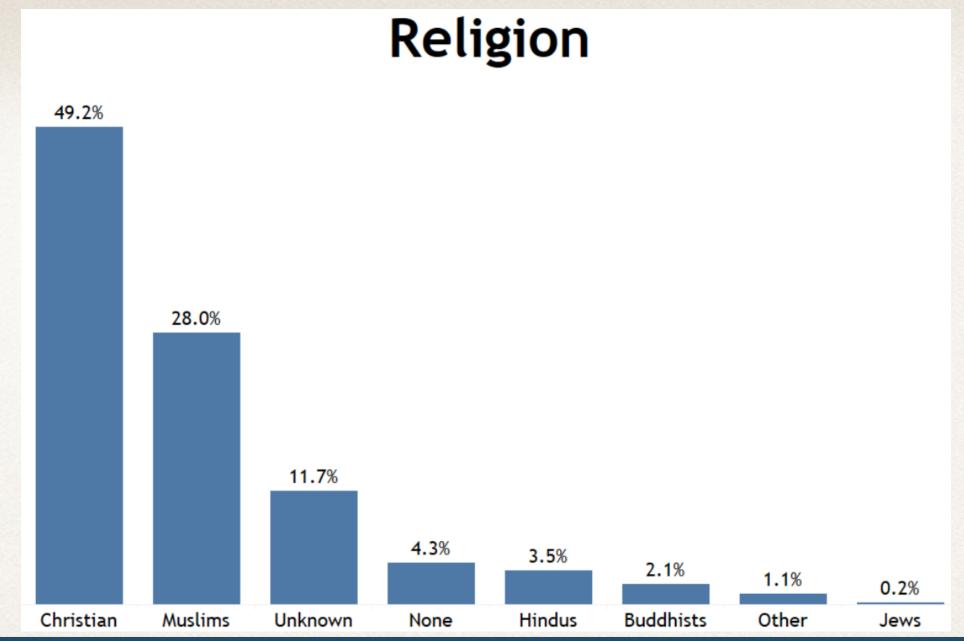


Length of Time in the U.S. at Intake



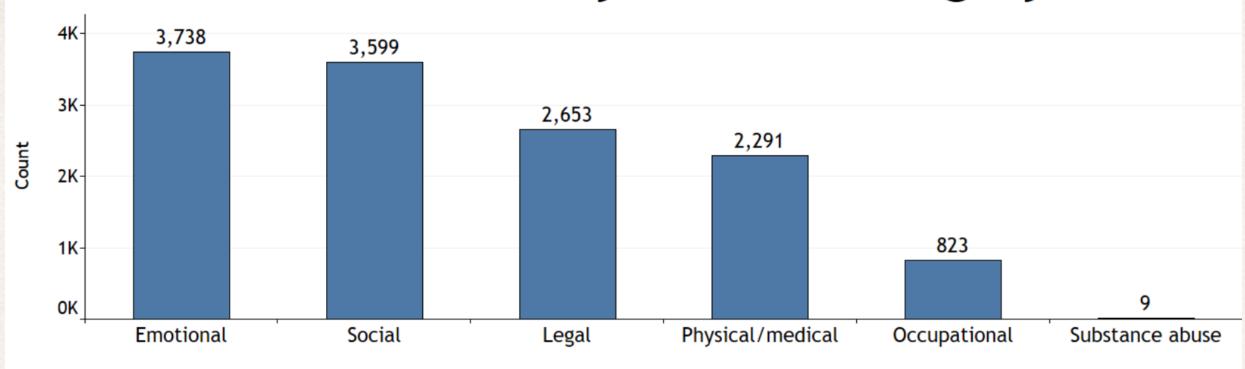








Clients Served by Service Category

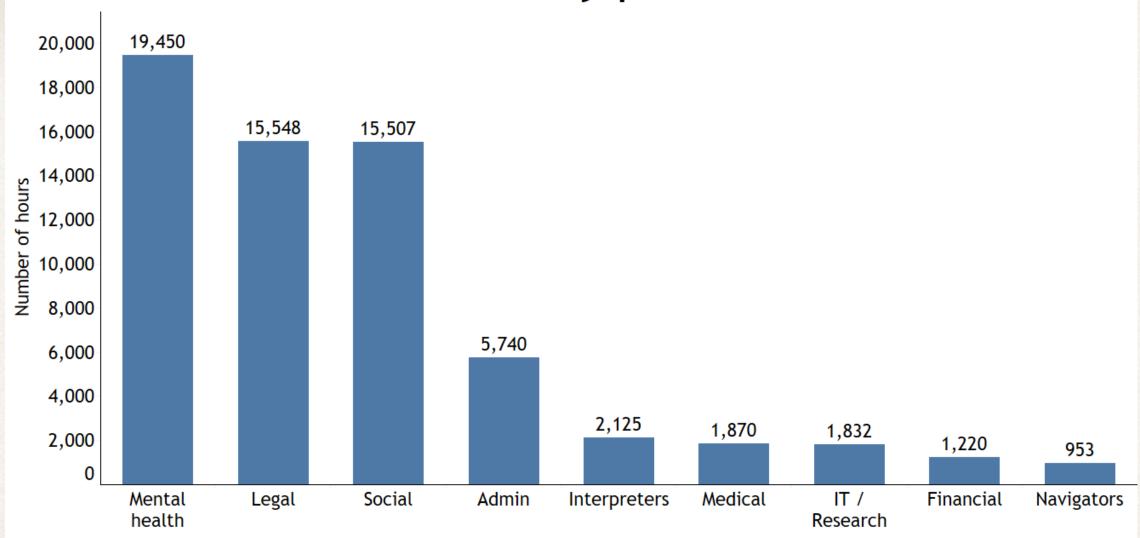








Hours contributed by pro bono services





Outcome Indicator Results New Clients

Datapoint Description	Starting Status	Start Count	Ended In Crisis	Ended Vulnerable	Ended Stable	Ended Safe
Access to community resources	In Crisis	144	28	49	53	14
	Vulnerable	563	30	201	289	43
	Stable	521	3	50	366	102
	Safe	184	1	19	33	131
Housing	In Crisis	175	45	60	28	42
	Vulnerable	279	21	89	134	35
	Stable	563	34	42	392	95
	Safe	412	9	18	100	285
Legal Immigration	In Crisis	279	127	87	46	19
	Vulnerable	495	47	256	158	34
	Stable	492	10	42	380	60
	Safe	304	3	4	21	276
Mental health	In Crisis	129	17	49	59	4
	Vulnerable	581	24	259	273	25
	Stable	549	15	28	447	59
	Safe	148	2	3	44	99
Physical health	In Crisis	158	32	74	35	17
	Vulnerable	464	22	157	225	60
	Stable	571	21	45	392	113
	Safe	230	3	12	58	157
Support system in the U.S.	In Crisis	141	15	36	67	23
	Vulnerable	409	9	176	183	41
	Stable	558	10	28	423	97
	Safe	276	9	8	63	196



Outcome Indicator Results Continuing Clients

Datapoint Description	Starting Status	Start Count	Ended In Crisis	Ended Vulnerable	Ended Stable	Ended Safe
Access to community resources	In Crisis	175	12	65	80	18
	Vulnerable	734	2	204	395	133
	Stable	936	1	51	596	288
	Safe	327	2	7	75	243
Housing	In Crisis	205	44	64	68	29
	Vulnerable	406	17	121	181	87
	Stable	964	14	75	518	357
	Safe	708	5	16	133	554
Legal Immigration	In Crisis	388	98	112	79	99
	Vulnerable	699	20	290	285	104
	Stable	706	2	47	510	147
	Safe	738	9	5	65	659
Mental health	In Crisis	175	41	47	72	15
	Vulnerable	874	23	327	447	77
	Stable	952	3	57	708	184
	Safe	273	0	19	44	210
Physical health	In Crisis	158	11	41	70	36
	Vulnerable	623	10	187	301	125
	Stable	971	14	66	622	269
	Safe	524	0	28	98	398
Support system in the U.S.	In Crisis	215	66	56	71	22
	Vulnerable	691	19	197	319	156
	Stable	901	10	57	589	245
	Safe	514	29	26	84	375



Outcome Indicator Results All

Datapoint Description	Starting Status	Start Count	Ended In Crisis	Ended Vulnerable	Ended Stable	Ended Safe
Access to community resources	In Crisis	319	40	114	133	32
	Vulnerable	1,297	32	405	684	176
	Stable	1,457	4	101	962	390
	Safe	511	3	26	108	374
Housing	In Crisis	380	89	124	96	71
	Vulnerable	685	38	210	315	122
	Stable	1,527	48	117	910	452
	Safe	1,120	14	34	233	839
Legal Immigration	In Crisis	667	225	199	125	118
	Vulnerable	1,194	67	546	443	138
	Stable	1,198	12	89	890	207
	Safe	1,042	12	9	86	935
Mental health	In Crisis	304	58	96	131	19
	Vulnerable	1,455	47	586	720	102
	Stable	1,501	18	85	1,155	243
	Safe	421	2	22	88	309
Physical health	In Crisis	316	43	115	105	53
	Vulnerable	1,087	32	344	526	185
	Stable	1,542	35	111	1,014	382
	Safe	754	3	40	156	555
Support system in the U.S.	In Crisis	356	81	92	138	45
	Vulnerable	1,100	28	373	502	197
	Stable	1,459	20	85	1,012	342
	Safe	790	38	34	147	571



Questions?

ORR Contact for SOT Data Points

ORR Contact: Sabrina Torres, Program Officer Sabrina.Torres@acf.hhsGov

RADS SOT Database Available: October 1 through November 1, 2021