

Orientation for the ORR Services for Survivor of Torture Program (FY19-22)

Thursday, November 29, 2018
2:30 – 4:30 PM



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National Capacity Building Project

Agenda

- Welcome and Introductions
- New SOT Programs Introduction
- Continuing SOT Programs Project Highlights
- Review of the ORR performance progress and federal financial report requirements
- Review ORR data collection and reporting requirements
- NCTTP individual data collection and research project
- CVT National Capacity Building Project Update
- Q&A Session
- Wrap-up

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New Programs

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Saint Louis Partnership for Survivors of Torture

operated by **Bilingual International Assistant Services**



- Partnership currently in 15th year of operation.
 - ORR SOT funding managed by city's Mental Health Board through FY18.
 - Previously included St. Louis Center for Survivors of Torture and War Trauma, absorbed via merger in 2016
- Bilingual International is currently the administrative agent and sole ORR SOT funding recipient on the Partnership.
- Project serves torture survivors in the St. Louis area
 - In-house services include: Case Management, MH Therapy, Legal Assistance, Interpretation, Citizenship Tutoring; Psychiatry contracted; Physical health care through partner agencies.
- Project Highlights
 - FY18 total served: 291
 - Project staff offer same language services in: Bosnian, Arabic, Farsi/Dari, Spanish. In-house professional interpreters used for other languages as needed.
 - Home and community based services are provided.
 - FY19 projected enrollment: 150 new clients; 300 total served
- Contact Information:
 - Jason Baker, PhD, Executive Director
 - Jason.baker@bilingualstl.org
 - Cell: 314-541-4610; Office: 314-645-7800 x210
 - Katie Kilcline, LCSW, Mental Health Services Director
 - Katie.kilcline@bilingualstl.org
 - Cell: 314-498-2443; Office: 314-645-7800 x240

HIAS and the Asylum Seeker Assistance Project (ASAP) have formed

THE CAPITAL AREA HEALING COALITION

1. Wraparound legal services
2. Volunteer accompaniment & mentorship
3. Social work services
 - a. Clinical case management
 - b. Employment services
4. Community engagement services
5. Mental health services



Welcome the stranger.
Protect the refugee.



ASYLUM SEEKER
ASSISTANCE PROJECT

IRC in Denver

- > Key Objectives
 - Ensure access to resources and services that support survivors' abilities to heal, recover and rebuild their lives
 - Revive, reinvigorate and expand the network of providers equipped to offer appropriate services for survivors
- > Activities
 - Recruit and train staff (2.0 FTE – SOT Clinical Case Manager and Pro Bono Coordinating Attorney)
 - Deliver pre-client training for all staff, subawardees and community partners
 - Launch direct services (in-house case management, clinical care coordination, psychosocial support and legal assistance; medical and mental health by referral)
 - Conduct community outreach and education
 - Offer ongoing training and professional development opportunities and monthly SOT Consortium
 - Develop and pilot monitoring & evaluation and client responsiveness tools
- > Areas of Discovery
 - Demand for services—what will this look like when SOT specific services have not been available in our community? Will there be a backlog?
 - What capacity remains that can be used as a foundation to build upon?
 - What new survivor populations are in the area, and what are the best strategies to reach them when many of them are likely to have gone “underground” in absence of services?



From Harm to Home | Rescue.org/Denver

Southwest Program for SOT

Embracing SOTs into our community

Community Engagement

- Community mentorship
- Extended Cultural Orientation
- Enhanced ESL training
- Employment and Education training
- Community functions and outings
- Case Management
- Creating a Supporting network

Mental and Physical Health Support

- Strength based one-on-one counseling
- Peer support groups and trauma processing groups
- Medical Care Coordination

Legal Services

- Pro-bono services for Refugees, Asylees, and Asylum seekers





Collaborative Holistic Health, Social and Legal Services for Orange County SOTs

- Social, Psychological and Legal Services in same office (one-stop shop and care coordination)
- Will serve Asylum seekers in or out of detention
- Expect to serve 85 SOTs per year mainly Asian and Central Americans asylum seekers.


Project Director contacts:

Carol Gomez (PTV): cgomez@ptvla.org

Monica Glicker (PLC): mglicker@publiclawcenter.org

Continuing Programs

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National Capacity Building Project



The mission of Center for Survivors of Torture is to facilitate healing, ease transition into new beginnings, and foster hope in survivors of torture, by providing specialized services addressing their comprehensive psychological, medical, and social and legal needs; generating legal referrals; providing training opportunities for state-of-the-art professional service delivery; and collecting outcome measurements.


➔ **Objective of the program:** Continue to provide high-quality, holistic, strengths-based, trauma-informed services to survivors of torture across the State of Texas to help survivors manage their health and rebuild their lives. **Early intervention:** Culturally and linguistically appropriate **medical, psychological, social, legal services, and spiritual care** for 750 ORR eligible torture survivors in Texas.

➔ **Secondary objective:** Increase awareness of the needs of survivors, build local service capacity, expand access to services, and promote sustainable, quality care for survivors through education, training, strategic partnerships, client evaluations and referrals.

➔ **Highlights for new cycle:** **Direct onsite multidisciplinary approach:** offsite integrated care concentration, easy entry community college education, scheduled trainings for those who work or want to work with survivors, internal and external client support groups, promotion of culturally and linguistically appropriate services through weekly collaborator learning luncheons and case consultation groups, launch of database of refugee specific resources, and crisis team for families

Open Since 1997 serving Dallas, Austin, Fort Worth, San Antonio, Houston. Also offer Remote Services


Executive Director, Celia VanDeGraaf, M.A.
director@cstnet.org 469-865-3411
www.cstnet.org
Values: Integrity, Compassion, Making a Difference



Libertas Center for Human Rights
Elmhurst Hospital, Queens, NY
Director: Dinaili Fernando, MD, MPH; dinaili.fernando@mssm.edu; 718-334-6209

- Hospital-based, comprehensive torture-survivor treatment program, under the Department of Emergency Medicine.
- Elmhurst Hospital
 - Safety-net, level 1 trauma center
 - Most ethnically diverse county in the US
 - Teaching hospital of the Mt. Sinai School of Medicine
- Clients from 69 countries, speak 78 different languages.
- 84% Asylum Seekers
- Integrated within hospital - dedicated primary care & ob/gyn appointments; trauma groups.
- Collaborate with Mt. Sinai Global Mental Health Program, Elmhurst Hospital Psychology Internship Program, Columbia University MSW Program, NYU Masters in Art Therapy Program.
- Restructured referral, screening, and intake processes to improve intake to eligibility ratio, decrease waitlist, and increase # of clients served.

Libertas Center for Human Rights Service Areas



www.libertascenter.net

NW Health & Human Rights





ANNUAL GOALS

- Serve 200 NEW clients with ongoing legal, medical, and/or mental health care
- Recruit and train 150 medical and mental health evaluators
- Enroll 50 asylum seekers/asylees in intensive case management services
- Provide 6,500 basic needs units to 140 clients
- Provide training to 220 medical, mental health, and legal providers
- Provide 4 educational and 6 skill-building workshops refugee and asylum groups
- Bi-weekly support groups

Independent organizations with long histories in refugee and asylum who formed a collaborative in 2012. Served over 1,200 individuals in six years.



UTAH HEALTH &
HUMAN RIGHTS
Holistic Healing and Hope

Organization Name: Utah Health & Human Rights

Program Name: Holistic Assistance to Survivors of Torture Living in Utah

Director: Heidi Justice, Phone: 801-494-5412, Email:

Heidi.justice@uhhr.org

Project Highlights:

- Satellite therapy locations
- Whole family assessment and service plan
- No time limits for length in country or service accessibility
- Nearly all services provided on site in one location



Survivors of Torture, International (SURVIVORS)

Program Title: Survivors of Torture, International

Area Served: San Diego County, California

Program Director: Kathi Anderson, Executive Director

Email: k.anderson@notorture.org **Phone:** (619) 278-2400

Project Highlights

- Decentralized Service Delivery Model
- Services to Detained and Non-Detained Torture Survivors
- Annual Trauma-Informed Training for Professionals



- Woven into the Fabric of the Community
 - Service Diversity Among Strategic Partners

Reporting Requirements

- Instructions in section 6.3 in the Funding Opportunity Announcement for basic information
 - Timing requirements
 - Links for forms
- Reports uploaded to GrantSolutions.gov

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Overview of ACF-ORR Performance Progress Report

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Overview of ACF-ORR Federal Financial Report

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ORR Program Data Points Reporting Requirements

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ORR Program Data Points Reporting

- Reporting forms and guidance may be found at:
<https://healtorture.org/content/office-refugee-resettlement>

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The National Consortium of Torture Treatment Programs (NCTTP)

is a U.S. based network of programs which exists to advance the knowledge, technical capacities and resources devoted to the care of torture survivors living in the United States and acts collectively to prevent torture worldwide.

www.ncttp.org

- Founded in 1998, the NCTTP now consists of 33 programs across the U.S. which treat survivors of torture. Many, but not all, of the NCTTP programs receive funding through the Federal Office of Refugee Resettlement's Survivors of Torture Program.
- NCTTP's primary purpose is to foster the development, in quality as well as quantity, of specialized programs devoted to caring for survivors of torture. Member organizations share knowledge and expertise through regular communication and cooperation, building stronger individual organizations as well as a stronger network of care.
- Research into treatment outcomes and evidence based practices is a strong value.

ASKING QUESTIONS / SOLVING PROBLEMS WITH HELP FROM THE OREGON HEALTH & SCIENCE UNIVERSITY'S IRB

- **Protection of the identity of human subjects (Torture Survivors being treated in NCTTP programs)**
 - Institutional Review Board Oversight
 - Random Number Client IDs
 - Secure Data Transfer
 - NCTTP's Data Use Agreement
 - Individual Investigator Agreements

IMPETUS TO COLLECTING DATA: THE ORR SOT PROGRAM & THE NCTTP

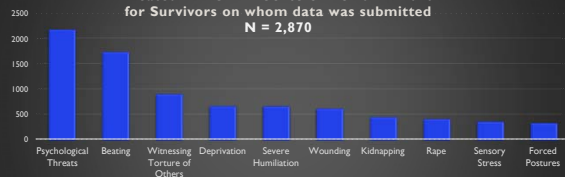
- Both the NCTTP and the ORR SOT program valued data and research.
- In FY 2008, the NCTTP's Research & Data Committee began collecting individual-level data from its Consortium member programs with human subjects protection oversight from the OHSU IRB.
- In FY 2010 the Office of Refugee Resettlement began to collect 14 aggregate data points from its Survivors of Torture Program Grantees. Many of the NCTTP's individual centers collected the ORR SOT data in individual-level data for the NCTTP Research Project.

Since FY2010, these two data collections have inspired
and have been supportive to each other.

FIRST NCTTP DATA WAS COLLECTED IN FY2008 TO PREP FOR ORR'S DATA REQUIRED FOR FY2010

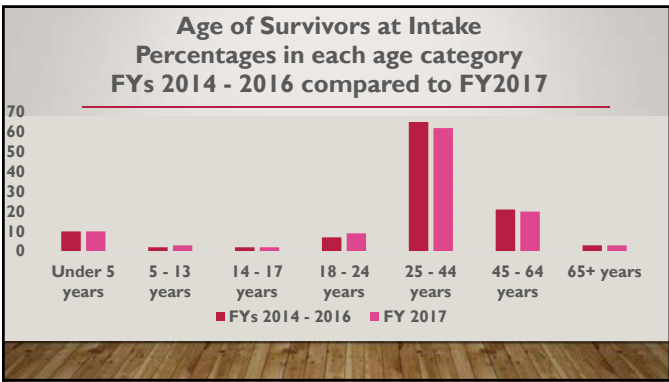
- **FY2008:** 10 basic data variables
- **FY2009:** 11 basic data variables
- **FY2010:** 25 variables, w/ ORR's SOT data points.
- **NCTTP added other variables:**
 - **FY2011:** NCTTP var: Mental Illness Diagnosis
 - **FY2012:** NCTTP var: Years of Education, Social Networks, Access to Basic Resources
 - **FY2013:** NCTTP var: Marital Status, Length of time in Refugee Camp or in Immigration detention, Information to track Asylum cases.
 - **FYs 2014-15:** Chronic Medical Illnesses, such as hypertension & diabetes.
 - **FY2016:** NCTTP var / Outcomes: Community & Social Involvement, Access to Basic Resources
 - **FYs 2017-18:** NCTTP: Outcomes: Perception of Physical health, Capacity to speak English
 - **FY2019:** NCTTP may add: Year & Duration of Torture

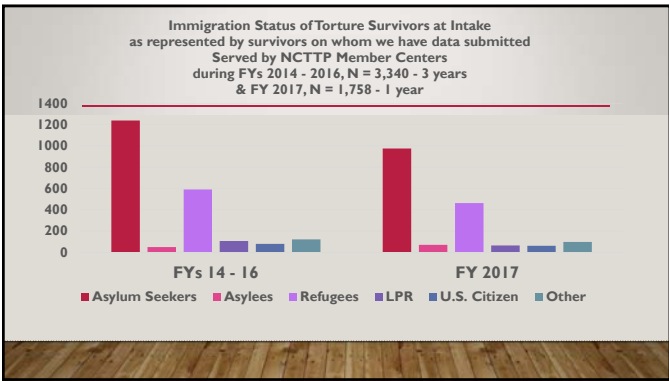
Types of Torture documented on Survivors at Intake
Treated in NCTTP Centers FYs 2014 - 2016
for Survivors on whom data was submitted
N = 2,870

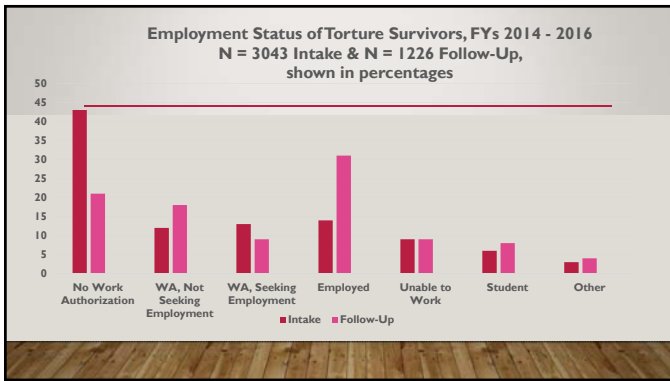


Top 10 Countries of Origin for Torture Survivors
Served by the NCTTP During FYs 2014 – 2016

Top Ten Countries of Origin From which Survivors Came for treatment to NCTTP Centers During FYs 2014 - 2016	# of Survivors Treated in NCTTP Centers FYs 2014 - 2016 from the specific countries for which we have data submitted	Ranking of Top Countries from which Survivors Came for Treatment To NCTTP Centers FYs 2014 - 2016
Ethiopia	464	1
Iraq	449	2
Uganda	322	3
Cambodia	213	4
DRC	183	5
Cameroon	135	6
Eritrea	> 110	7 - 10
Iran	> 110	7 - 10
Afghanistan	> 110	7 - 10
Lebanon	> 110	7 - 10
	N = 2,219	









The CENTER for VICTIMS of TORTURE

with



Harvard Program in Refugee Trauma

National Capacity Building Project (NCB)

- Funded by the [Office of Refugee Resettlement](#)
- Implemented by The [Center for Victims of Torture](#), in partnership with the [Harvard Program in Refugee Trauma](#)
- Provides technical assistance services and resources to direct services survivors of torture programs and other ORR-funded organizations that are delivering integrated, sustainable care for survivors across the United States.


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NCB Objectives

- Build the capacity of DS SOT grantees and ORR-funded organizations to provide effective, holistic, and integrated services to survivors of torture
- Assess and strengthen the quality and sustainability of services provided by DS SOT grantees to improve effectiveness and ensure availability beyond the project period

Geographic Reach: 40 Survivors of Torture programs in 24 states



Survivors of Torture (SOT) programs eligible for NCB services are funded by ORR under the Torture Victims Relief Act (TVRA), or members of the National Consortium of Torture Treatment Programs (NCTTP).

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Technical Assistance

- ☐ eLearning
- ☐ Research and Publications
- ☐ Resource website – Healtorture.org
- ☐ Quarterly Webinars
- ☐ Annual in-person training
- ☐ Online and onsite consultations
- ☐ Capacity building tool and measure

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NCB Team

- ❖ Alison Beckman, Clinical Advisor, abeckman@cvrt.org
- ❖ Ann Lundberg, Logistics and Communications Coordinator, alundberg@cvrt.org
- ❖ Dr. Laurel Lunn, Research Associate, llunn@cvrt.org
- ❖ Huy Pham, Project Manager, hpham@cvrt.org
- ❖ Website and E-Learning Coordinator, Open



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Q & A?



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Thank You!

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Other Continuing Program Slides

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**IRC Arizona Survivors of Torture Program
Phoenix and Tucson, Arizona**

Robert Moore, Special Populations Program Manager, Phoenix
Robert.Moore@rescue.org


Wen-Chien Lin, MC, LPC, NCC, Clinical Supervisor, Phoenix
WenChien.Lin@rescue.org

*Sarah Holliday, MA, LPC, NCC, Clinical Therapist & Program Supervisor,
Tucson* Sarah.Holliday@rescue.org

Program Highlights:

- * Multi-site collaboration between Phoenix and Tucson.
- * Integrated service model with both case management and counseling services offered in-house.
- * Partnership with Florence Immigrant and Refugee Rights Project to identify detained survivors in Eloy, Florence, and La Palma detention facilities.
- * Expansion of services to greater numbers of asylum seekers, both detained and non-detained.
- * Clinical staff offering psychological forensic evaluations in addition to counseling services.

From Harm to Home | Rescue.org




UCSF Trauma Recovery Center/Survivors International
2727 Mariposa St, Suite 100, San Francisco, CA 94110

Director: Sarah Metz, PsyD
(415)437-3056
sarah.metz@ucsf.edu

SI Program Coordinator: Cristina Biasetto, LCSW
(415)437-3049
cristina.biasetto@sfdph.org

- **Team:** multi-disciplinary, culturally and linguistically diverse (Spanish, Portuguese, Mandarin...)
- **Services:**
 - Assertive tracking, outreach, and engagement into services;
 - Clinical case management to address all basic needs (medical, legal, financial, housing, services etc.);
 - Evidence-based, trauma-focused psychotherapy to address psychological distress.
- **Clients:** 110 served every year; 80% from Latin America, 65% Spanish speaking.

UCSF University of California, San Francisco



Organization
Connecticut Institute for Refugees and Immigrants (CIRI) *(formerly the International Institute of Connecticut (IICINN))*

Program
Survivor Services

Program Manager
Christina Castellani, ccastellani@cirict.org

Program Highlights
In-house case management, psychosocial wellness groups, legal representation, employment assistance, ESL, translation services, and community mentorships; community partnerships for physical and mental health services

Name of the organization: Torture Abolition and Survivors Support Coalition International (TASSC)

Year of creation: 1998

Location: Washington DC

Our model: Survivor led
Strengths bases
Trauma informed

Contact: Léonce Byimana (ED) : leonce@tassc.org

Website: www.tassc.org

Mission:
We aim to end the practice of torture wherever it occurs and support survivors as they empower themselves, their families and communities wherever they are.

PROGRAMS

SOCIAL SERVICES

HEALTH AND WELLNESS



LEGAL SERVICES

ADVOCACY AND OUTREACH

TRAINING

New cycle focus


- Empower ≈ 300 survivors per year to rebuild their lives with cross-disciplinary supports;
- Grow our career development preparation for survivors, focusing on professional jobs and improving vocational and employer connections;
- Improve the quality of care for survivors in the DC Capital Region by training local providers to facilitate trauma-informed services;
- Enhance our survivor-led advocacy program to ensure continued protection for refugees and asylum seekers.

 Florida Center for Survivors of Torture 		
Input	MEASURABLE OUTCOME	Long-Term Outcomes
	*Measured through ORR's 25 data points, bio-psycho-social-spiritual assessment, 6 mos. and discharge assessment, satisfaction surveys, and electronic health records.	
GOAL: Provide medical, psychological, social, and legal services to address the bio-psycho-social-spiritual effects of torture on survivors and their families		
GOAL: Strengthen or create partnership(s) within the organization or with local service provider(s) in order to move towards a more integrated approach to service delivery.		
GOAL: Facilitate support groups and/or provide referrals and linkages to help survivors build a sustainable social support network.		
GOAL: Provide strengths-based, trauma-informed case management to coordinate care and connect clients to other services and community resources as needed.		
GOAL: Seek input from clients on services through individual assessments, focus groups, or satisfaction surveys to evaluate program effectiveness and strengthen service delivery.		
GOAL: Triage and provide support to individuals on a waiting list for intake and evaluation		
GOAL: Increase awareness of the needs of survivors, build local service capacity, expand access to services, and promote sustainable, quality care for survivors through education, training, strategic partnerships, and client evaluations.		

CVT – Atlanta Healing Center

- Providing torture rehabilitation to survivors in Georgia since 2016.
- Part of CVT in Minnesota, and the only other domestic site.
- **Services Provided:**
 - Psychotherapy
 - Intensive Case Management
 - Coordination with Legal and Medical Services
 - Asylum support and documentation
- **Treatment Modalities**
 - Individual and Group Psychotherapy
 - Community Psychoeducation Workshops
 - School-Based Interventions (Pilot in progress)
- **Clients**
 - During fiscal year 2018, 59% refugees, 41% asylum seekers, 68% female and 32% are male
 - Over 30% from Democratic Republic of Congo, and 20% from various countries in Central and South America
 - Other countries include: Uganda, The Gambia, Cote d'Ivoire, Ethiopia, Cameroon, Sudan, Myanmar, Afghanistan.

Program Manager: Adaobi Iheduru, Psy.D.
678-705-8184
Aiheduru@CVT.org


The CENTER for VICTIMS of TORTURE

www.cvt.org


Name: Marjorie Kovler Center, a program of Heartland Alliance International

Program Title: Integrated Services for Survivors of Torture in Chicago

Program Director: Mario Gonzalez, Acting Senior Director and Manager of Clinical Services, Marjorie Kovler Center
Phone: 224-479-2709; Email: MGonzalez@heartlandalliance.org

A Few Project Highlights:

- Founded in 1987 and one of the first torture treatment centers in the U.S.
- Promotes healing for at least 350 torture survivors each year who have represented 89 countries of origin since the program's founding
- Provides integrated medical, mental health, and social services and has access to and a referral process with a leading immigrant and human rights legal organization
- Robust training program that reached 700 people last fiscal year
- Rigorous outcomes evaluation process in place tracking medical, mental health, and well-being outcomes over 24 months


HEARTLAND ALLIANCE INTERNATIONAL

**Boston Center for Refugee Health & Human Rights (BCRHHR)
at Boston Medical Center Project Highlights:**

- ▶ Hospital support for an integrated Care Model between Behavioral Health and General Internal Medicine and Obstetrics and Gynecology
- ▶ Collaboration within the hospital on initiatives to help refugees, asylum seekers, and immigrants
- ▶ Leadership Council comprised of former clients
- ▶ Career Development Initiatives
- ▶ Specific focus on the LTBTQ asylum seeker population

Dr. Lin Piwawarczyk, Director of BCRHHR
771 Albany Street, Dowling 7
Boston, MA 02118
Phone: 617-414-4794
Email: piwo@bu.edu
Website: www.bcrhhr.org

Organization Name: Arab Community Center for Economic & Social Services (ACCESS)

Program title: Psychosocial Rehabilitation
for Torture Survivors

Program Director: Mona Makki
Program Supervisor: Amani Musailbi
Tel: 313-216-2202
Direct Tel: 313-216-2205
Amusailbi@accesscommunity.org
6450 Maple St. Dearborn, MI 48126

Program High lights: center currently serving approximately 90 refugees and 40 asylum seekers/Asylees.
Serving clients from over 15 different countries.
Program will start providing legal assistance.
Extensive Case management
Individual psychotherapy, family therapy, marital counseling, group therapy and Psychiatry services
The center is a door way to other ACCESS programs such as hope house, medical clinic, youth and education, GED and citizenship classes, tobacco intervention, women screening and infectious disease screening.

**The Refugee Center for Healing Torture Trauma
Bethany Christian Services
Grand Rapids, MI**

Planned Program Highlights for FY2019

Clinical Services: Individual and Group Therapy for children, youth and adults
Case Management: Client- centered case management focused on empowerment and integration

Social "Gathering" Groups: Monthly group meetings to foster integration and build a sense of community

Community Education: Bi annual trainings for community clinicians and social workers on refugee and immigrant trauma, psychology of migration, working with interpreters and SoT services

Community Outreach: Quarterly ethnic community outreach workshops providing psychoeducation on mental health, building healthy coping skills and referral process for mental health services

Interpreter Training: All internal Bethany interpreters will be trained on interpreting in a mental health setting

Program Manager
Corrie Sjoblom
csjoblom@bethany.org
616.608.2897

CVT: Saint Paul Healing Center

- Providing interdisciplinary services to torture survivors since 1987, with survivors from 70+ countries
- **Services Provided:**
 - Psychotherapy
 - Social Work / Targeted Case Management
 - Medical Services: Nursing, Psychiatry, Medical Evaluation
 - Asylum support and documentation
 - Acupuncture, Massage
 - Coordination with Legal Services
- **Treatment Model:**
 - Level I: 2-year Intensive Interdisciplinary Services (group and individual)
 - Level II: 6-month Interdisciplinary Services (in development)
 - Level III: Community Psychoeducation Workshops
- **Clients:**
 - In 2018, 71% of clients were asylum seekers
 - Highest percentage of clients are from Ethiopia (40%)
 - Other common countries: Liberia, Cameroon, Democratic Republic of Congo, Myanmar, Iraq

Program Manager: Brynn Smith, MSW, LICSW
612-438-4840
BSmith@CVT.org



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TORTURE

www.cvt.org

BELLEVUE/NYU PROGRAM FOR SURVIVORS OF TORTURE



Contact: Allen Keller (Program Director) allen.keller@nyumc.org; Caroline Albanese (Director of Operations) caroline.albanese@nyumc.org; Hawthorne Smith (Clinical Director) hawthorne.smith@nyumc.org

History:

- Founded 1995; Sponsored by Bellevue Hospital/ NYU School of Medicine
- Expansion grant launched 2015 in collaboration with community based clinics

Clients Served:

- > 1,000 clients/yr. from >80 countries (>5,000 clients since 1995)
- Predominantly asylum seekers; High proportion of African clients; Current Wait list: >12 months

Services Provided:

- Comprehensive medical, mental health, social legal services to torture survivors and family members in NYC area
- >18,000 Program visits/individual services provided last yr.
- **Medical:** Primary Care/Subspecialty; **Mental Health:** Psychiatric; Individual/group therapy; **Social:** Food, housing, benefits; **Legal:** Asylum applications; work authorizations; family reunification; U.S. Citizenship.

Education/Research Activities:

- **Education:** Ongoing Clinical training (current/future health professionals); Targeted training to diverse audiences (medical, mental health, social legal service providers; clergy; Govt. officials including Asylum/Refugee Officers).
- **Research:** Clinical (eg. Traumatic Brain Injury; efficacy of group therapy; Policy (asylum, immigration detention)

Key Outcomes:

- Symptom Reduction; Improved independent functioning; High Asylum grant rates;
- Last year: 40 families reunified; 20 + clients became U.S. citizens; One Former Dictator (Chad) jailed for life;
- Program's doors remain open.

Libertas Center for Human Rights

Elmhurst Hospital, Queens, NY

Director: Dinail Fernando, MD, MPH; dinail.fernando@mssm.edu; 718-334-6209

- Hospital-based, comprehensive torture-survivor treatment program, under the Department of Emergency Medicine.
- Elmhurst Hospital
 - Safety-net, level 1 trauma center
 - Most ethnically diverse county in the US
 - Teaching hospital of the Mt. Sinai School of Medicine
- Clients from 69 countries, speak 78 different languages.
- 84% Asylum Seekers
- Integrated within hospital - dedicated primary care & ob/gyn appointments; trauma groups.
- Collaborate with Mt. Sinai Global Mental Health Program, Elmhurst Hospital Psychology Internship Program, Columbia University MSW Program, NYU Masters in Art Therapy Program.
- Restructured referral, screening, and intake processes to improve intake to eligibility ratio, decrease waitlist, and increase # of clients served.

Libertas Center for Human Rights Service Areas



www.libertascenter.net

Catholic Charities

Diocese of Cleveland



Ohio Center for Survivors of Torture Program

History

- Serving survivors and their families in Cleveland since 1948
- Opened the first specialized SOT program in Ohio in 2015

Program Highlights

- Assisted 466 survivors within the last three years
- Integrated Medical, Psychological, Legal, and Social Services



Program Staff

Heath Rosenberger	Program Director
Mead Wilkins	Clinical Director
Maura Armsworthy	Social Worker
Tara Knight	Social Worker
Molly Rehak	Social Worker
Suzanne Lefure	Psychologist
Camille Gill	Managing Attorney
Adrian Coppola	Attorney
Natael Kapuscinski	Intake Specialist
Julia Fuentes	Accredited Rep
Sara Doran	RN

Contact

Heath Rosenberger
Program Director
hrosenberg@catholicccdc.org
216-939-3840



Torture Treatment Center of Oregon

Oregon Health and Science University
Intercultural Psychiatric Program, a service of the Department of Psychiatry

Treatment Model
Psychiatric Evaluation and Treatment with Bicultural Counselor as Therapist and Cultural Interpreter

Target Populations
Individuals and families from Afghanistan, Bosnia, Burma, Bhutan, Cambodia, Congo, Ethiopia, Iran, Iraq, Laos, Liberia, Myanmar, Rwanda, the former Soviet Union, Sierra Leone, Sudan, Somalia, Syria, Vietnam and other countries.

Daniel S. Towns, D.O., Psychiatrist
Principal Investigator, DS SOT
Program Director, TICO
503-494-8075
towns@ohsu.edu

Jane Sproul, M.S., L.P.C.
Clinical Director
503-418-5318
sproulj@ohsu.edu

2214 Lloyd Center, Suite 2214 | Portland, OR 97232 | 503-494-4222 | fax 503-494-6143

<http://www.ohsu.edu/ed/education/schools/school-of-medicine/departments/clinical-departments/psychiatry/divisions-and-clinics/tico.cfm>




Organization Name: Nationalities Service Center (NSC)
Program Title: Philadelphia Partnership for Resilience (PPR)
Program Manager: Cathy Jeong
Contact: cjeong@nscphila.org; 215-609-1542

Project Highlights:

- Collaborative program between two organizations, HIAS and NSC (lead)
- We work with approximately 300 survivors from over 42 countries annually w/ the most commonly spoken languages being Arabic & French.
- Screen over 1,500 individuals from immigrant, refugee, and asylee populations in the Greater Philadelphia area.
- Services include intensive case management, basic needs support, free legal services, social, group and mental health support, employment and housing support, community-based projects, and therapeutic interventions through art and wellness.





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Northern Virginia Family Service Program for Survivors of Torture and Severe Trauma (PSTT)

- Program Contacts:
 - Director: Meredith McKeen ■ mmcKeen@nvfs.org ■ 571-748-2574
 - Coordinator: Julia Oakley ■ joakley@nvfs.org ■ 571-748-2917
- Project Highlights:
 - Offers coordinated clinical case management, mental health therapy, psychiatry, groups, and immigration legal services under one roof
 - Services in 6 languages, plus more through volunteer interpreters
- Based in northern Virginia and serving survivors in Virginia, Maryland, and DC
 - 20 years in existence



New England Survivors of Torture and Trauma (NESTT)

- Vermont Psychological Services, University of Vermont
- Director: Karen M. Fondacaro, Ph.D.
- Contact Information: Karen.Fondacaro@UVM.edu
Susan.d.Martel@UVM.edu
(802) 656-2661
- Project Highlights:
 - Multidisciplinary Assessment Profiles (MAPS)
 - Training and Research
 - Cultural Assessment of Suicidality

NW Health & Human Rights







Independent organizations with long histories in refugee and asylum who formed a collaborative in 2012. Served over 1,200 individuals in six years.

ANNUAL GOALS

- Serve 200 NEW clients with ongoing legal, medical, and/or mental health care
- Recruit and train 150 medical and mental health evaluators
- Enroll 50 asylum seekers/asylees in intensive case management services
- Provide 6,500 basic needs units to 140 clients
- Provide training to 220 medical, mental health, and legal providers
- Provide 4 educational and 6 skill-building workshops refugee and asylum groups
- Bi-weekly support groups
