



ADMINISTRATION FOR
CHILDREN & FAMILIES

Office of Refugee Resettlement | 330 C Street, S.W., Washington, DC 20201
www.acf.hhs.gov/programs/orr

Inquiries for the Refugee Policy Unit

Dear Colleague Letter 21-04

January 22, 2021

Dear Colleague:

The Office of Refugee Resettlement's Division of Policy and Procedures' Refugee Policy Unit (RPU) is now handling inquiries through two different email boxes.

Please send all eligibility-related inquiries to RefugeeEligibility@acf.hhs.gov.

Please send all other policy inquiries related to the refugee program to RefugeePolicy@acf.hhs.gov.

The RPU will respond to inquiries sent to either email box within two business days. The RPU will also be in touch if it needs additional time to address an inquiry fully.

Sincerely,

Kenneth Tota
Acting Director
Office of Refugee Resettlement